

Harmony System Requirements

Any computers that are used to access Harmony applications must meet the minimum system requirements outlined below:

Harmony Certified System Requirements	
Operating System:	Windows 7
Browser*:	<u>Certified</u> : Internet Explorer 9, 10 and 11
Processor:	2.0 GHZ processor or better
RAM:	1 GB (minimum) 2 GB (recommended)
Internet Access:**	40-45 Kbps (kilobytes per second recommended for each concurrent user)
Microsoft	<u>Certified</u> : Microsoft Office 2003, InfoPath 2003 and 2007 <u>Supported</u> : Microsoft Office 2007 and 2010, InfoPath 2010
* Add Application URL to Trusted Sites by accessing Tools>Internet Options>Security. Trusted Sites. Turn off Pop-Up Blockers by accessing Tools>Pop-up Blocker>Settings>Add	
**Harmony does not support dial-up access	

While it is possible that Harmony products will work on other browser versions/platforms or alternate operating systems, the software may not perform as expected.

NOTE: For customers using Harmony for APS the Investigations Chapter can be accessed via the Safari browser using an iPad, allowing highly mobile investigators the flexibility to manage their cases in the field. Some functions within an Investigation are not available at this time, and the list includes: executing Word merge documents, printing and saving reports, adding attachments to notes.