



TRANSPORTATION IN ALABAMA

**INFORMATION COMPILED BY
THE ALABAMA DEPARTMENT OF MENTAL HEALTH
OFFICE OF ADVOCACY SERVICES
SEPTEMBER 30, 2010**



Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Autauga	Prattville	Charter bus service based in Prattville.	Alabama Buses Unlimited, Inc.	Call for price to your destination.	(334)361-4610 (800)524-9417
Autauga	Autaugaville, Prattville Montgomery	Bus services open to the public for Autauga County residents. Call to arrange services. Wheelchair accessible. Hours of operation: 7:30 a.m. – 4:00 p.m.	Autauga County Rural Transportation	Per trip: Within the City \$2.00 To Montgomery \$5.00 Within the County 2.50 Riders under 16, over 60 and those with disabilities are half price.	(334)361-3782 http://www.autauga.org/Default.asp?ID=148
Autauga	Autaugaville Billingsley Prattville	This service transports an average of 75 passengers daily (Mon-Fri from 8am-5pm) and serves senior citizens and individuals with disabilities who live in Autauga & Elmore Counties.	Autauga-Western Elmore ARC	This is a service for their clients only.	(334)365-4054 http://www.thearcofalabama.com/chapters/autauga.html
Autauga		Non-Emergency Transportation for individuals with Medicaid and those without	Dubose Express & Co. PO Box 10053 Montgomery, AL 36108	Call to reserve time and obtain rate.	(334)467-1005

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Autauga	Autaugaville Billingsley Prattville	Based in Montgomery and serving mental health needs in Montgomery, Elmore, Autauga and Lowndes Counties.	Montgomery Area Mental Health Authority, Inc.	This is a service for their clients only.	(334)279-7830
Autauga		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid	1-800-362-1504
Autauga	Autaugaville Billingsley Prattville	Taxi Service based in Prattville, Alabama.	Sayer Cab Service	In the heart of town: \$3.00 to get the car and \$1.80 per mile travelled. Outside of town or near the interstate: \$6.00 - \$10.00 to get the car and \$1.80 per mile traveled.	(334)365-6225
 Baldwin	Orange Beach	Taxi Service based in Orange Beach, Alabama. They have cars and vans with steps. If you can transfer from your wheelchair to the car they will take care of folding and stowing the wheelchair. (Mention needing assistance when you call.) Accepts credit cards. If social security of other agency will pay, they are willing to send invoice to that agency on pre-arranged trip. 15 passenger vans with step	A-1 Taxi Service	\$2.00 for the flag drop (that just means when they pick you up they start the meter at \$2.00) and it is \$2.31 a mile. They will be happy to give an estimate of how much the cost will be if you will tell them how many people and where you are going when you call the taxi. Discounts for groups.	(251)981-9300

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		stool. Ensure to mention need assistance. Terri Dixon Owner			
Baldwin	Bay Minette Fairhope Foley	Outpatient psychiatric, psychological treatment for adults, children, and adolescents; Day treatment for adults, children, and adolescents; Case management; Residential, pharmacy and crisis services; Substance abuse treatment and prevention.	Baldwin County Mental Health Center	This is a service for clients of this agency only.	1-800-738-2871
Baldwin	Bay Minette Daphne Elberta Fairhope Foley Gulf Shores Loxley Orange Beach Robertsdale Silverhill Spanish Fort Summerdale	Provides public transportation in Baldwin County. Call 24 – 48 hours in advance to schedule your ride. Reservation desk is open 7:00AM – 3:00 PM.	Baldwin Rural Area Transit System (BRATS)	Hours of transportation, Monday – Friday operation: 5:30 a.m. - 7:00 p.m. Rates vary from \$2.00- \$7.00. Call for details. Ask for Reservation Desk.	http://www.co.baldwin.al.us/PageView.asp?PageType=R&edit_id=637 Eastern Shore: (251) 990-4636 Central & South Baldwin: (251) 972-6817 North Baldwin: (251) 937-0355

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Baldwin	Locations in Baldwin and Mobile Counties	A service linking together Baldwin and Mobile Counties. Using BRATS in Baldwin County and THE WAVE in Mobile County. Depending on the season, 7 days a week from Bay Minette to Gulf Shores. Call for services.	BAY-LINC	Check for cost. You need to have an address for where you want to be picked up and for where you are going.	http://www.baldwinptc.org/ BRATS – (251)990-4636 The WAVE (251)344-6600
Baldwin	Fairhope	Taxi service based in Fairhope, Alabama.	Bayside Taxi	Open 24 hours. Cost is \$2.00 a mile with a \$7.00 minimum.	(251)990-7803
Baldwin	Gulf Shores	Serves senior citizens of Gulf Shores, Alabama. (Wheelchair seating and lift Platform)	City of Gulf Shores Harry Roberts Senior Center	This is transportation for group recreation as part of the Senior Center Program. There is a nominal fee if local. If not the fee is based on trip and mileage.	(251)968-1434
Baldwin	Orange Beach	Serves senior citizens of Orange Beach, Alabama.	City of Orange Beach Adult Activity Center	This is transportation for group recreation as part of the Senior Center Program.	(251)981-3440
Baldwin	Robertsdale	Serves senior citizens in Robertsdale, Alabama.	City of Robertsdale	Ask for Senior Director. Provide transportation for disabled and seniors who are 50 or older.	(251)947-8902

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Baldwin		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid	1-800-362-1504
Baldwin	Loxley	Serves senior citizens.	Town of Loxley		(251)964-5164
 Barbour	Eufaula	Rural public bus service operating as Eufaula Barbour Transit Authority. Open to the public. Hours of operation Mon-Fri. 5:30 a.m. - 5:00 p.m. Wheelchair seating.	City of Eufaula	Rates are \$2.00 for travel (one way)	(334)687-1242
Barbour	Clayton	Serves senior citizens in Clayton, Alabama. Hours of operation, Mon-Fri. 7:30 a.m. - 10:30 a.m. and 1:00 a.m. - 2:00pm. Wheelchair seating.	Clayton Senior Citizens, Inc.	There is no charge for riding this transit system. MEMBERS ONLY	(334)775-3494
Barbour	Clio and Lewisville	Serves senior citizens in Barbour County. Hours of operation 8:00 a.m.-5:00 p.m. Wheelchair seating.	Clio Senior Center	Donations are accepted for each trip. MEMBERS ONLY	(334)397-2586
Barbour		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(334)702-3102

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 Bibb		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Bibb		200 mile radius. Any appointment, dentist, doctor, shopping. 10 passengers Wheelchair ramp Medicaid	South Mobile Area Regional Transit (SMART Bus)	Referred by the CSP of West AL Bibb Co. Medicaid pays for doctor appointments transportation. All other personal transportation is on a cash basis per mile.	205-926-3736
Bibb	Pickens Tuscaloosa	Provides transportation to and from jobs, job seeking, job preparation activities for individuals with developmental disabilities. Monday thru Friday 8:00a.m. – 5:00 p.m.	Dial-A-Ride (AAWA)		205-333-1577 Ask for Ashley Elmore
Bibb	Woodstock	Serves senior citizens in Woodstock, Alabama.	Town of Woodstock	Woodstock Senior Center Clients only.	(205)938-9790

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 Blount	Blountsville Cleveland Oneonta Snead	Public Transportation serving Blount County, Alabama. Hours of operation 7:00 a.m.-4:00 p.m. Wheelchair seating/Lift Platform/Service for senior citizens/Service for individuals with disabilities	Blount County Public Transportation	Rates vary from \$1.50-\$3.00, call for details	(205)625-6250
Blount		Recipient driven program. Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Reimbursement based on what Medicaid pay for transportation.	(256)549-7702 James Boling 1-800-362-1504 Medicaid
 Bullock	Midway Union Springs	Serves senior citizens in Bullock County.	Bullock County Commission		(334)738-2928 Jeannette Lindsey
Bullock	Midway Union Springs <i>Also Banks Brundidge Goshen</i>	Serving the counties of Pike, Bullock, and Macon. This agency serves individuals with mental illness and developmental disabilities. Hour of operation Mon.-Fri. 8:00 a.m. - 5:00 p.m. Call for details. Wheelchair seating/Lift	East Central Alabama Mental Health	Transportation is for clients of this agency only.	(334)566-6022

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	<i>Troy</i>	Platform			
Bullock		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504 Medicaid
 Butler			Camellia Senior Center	Transportation is for clients of this agency only.	(334)386-6005
Butler	Greenville	Serves senior citizens in Greenville, Alabama. Wheelchair seating available.	City of Greenville Nutrition Center		(334)386-6005
Butler	McKenzie	Serving the senior citizens of Butler, Covington, & Conecuh counties. Hours of operation, Mon-Sun 8:00 a.m. - 5:00 p.m.	Life Enrichment Center	There is no charge for riding with this transit system. Please call in advance for transportation.	(334)374-2285
Butler		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
	Alexandria Anniston Jacksonville Ohatchee	Serves individuals who are seniors, have a disability or have a low income and live in Talladega, Clay, Randolph and	CAA of Talladega, Clay, Randolph, Calhoun, and		(256)362-6611 Pat Matson Calhoun

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	<i>Waldo</i>				
Calhoun		Calhoun County currently has rural, public transportation for almost the entire county. The transportation service is demand response, meaning that the rider calls, sets up an appointment, and our contractor, picks them up at their house. Rural transportation is available to those who live outside the city limits of Oxford, Hobson City, Anniston, Weaver, Jacksonville, and Piedmont. The cities are considered urban areas, and because Anniston has a "fixed-route" service, rural transportation does not serve points within the city limits.	Anniston Limousine	\$1.00 each way	(256)-820-7600
Calhoun		Public bus services in Calhoun County. Fixed Route.	Area Wide Community Transportation System (Also known as Anniston Express)	Call for details. Basic Fare: \$1.00 Military with ID: \$.75 Individuals with disabilities: \$.50 Children under 12: \$.50	256-820-7600 East –North Bus Route http://www.earpdc.org/uploadedFiles/File/East-

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				Elderly: \$.50 Medicaid with ID: \$.50	North4thStreet.pdf West-South Bus Route http://www.earpdc.org/uploadedFiles/File/West-South4thStreet.pdf
Calhoun	County Wide	ADA Paratransit Door to Door Transportation provided for all of Calhoun County. Call for details. Wheelchair seating/Lift Platform	Calhoun County (East Alabama Regional Planning & Development Commission)	\$1.00 each way.	Shane Christian at 256-237-6741, or email Mr. Christian at shane.christian@adss.alabama.gov . http://www.earpdc.org/pages/?pageID=28
Calhoun	Anniston	Serves senior citizens of Calhoun county. Hours of Operation 8:00 a.m.-5:00 p.m. There are a few exceptions for night time outings. Wheelchair seating/Service for individuals with disabilities	City of Anniston Parks & Rec.	There is no charge for riding with this transit system.	(256)236-8221 Angie Shockley

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Calhoun	Jacksonville	Serves senior citizens in Jacksonville, Al. Hours of operation Mon-Fri. 8:00 a.m.- 5:00 p.m. Wheelchair seating	City of Jacksonville Senior Center	Transports people enrolled in the Senior Center Program.	(256)435-9199
Calhoun	Piedmont	Serves senior citizens in Piedmont, Alabama. Wheelchair seating	City of Piedmont		(256)447-3579
Calhoun	Weaver	Serves senior citizens in Weaver, Alabama. Wheelchair seating/Lift Platform/Service for individuals with disabilities.	City of Weaver Weaver Senior Center	Transportation is for clients enrolled in the program.	(256)820-1125
Calhoun		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
Calhoun			Ohatchee Town Hall		(256)892-9245 (256)892-3232
Calhoun		Non Emergency Transportation	Oxford Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(256)831-5900

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 Chambers	Five Points Huguley La Fayette	Provide services for the senior citizens of Chambers county. Call for application and other information. Wheelchair seating/Lift Platform/Service for individuals with disabilities	Chambers County Commission	Call for more information	Mr. Finley (334)864-2491
Chambers	La Fayette Lanett Valley	Based in Valley, Alabama, services Chambers and half of Lee county. The organization provides services for individuals with intellectual disabilities. Wheelchair seating/Lift Platform	Chattahoochee Valley Area ARC/Valley Haven School	The service is for clients enrolled in their program.	(334)756-2868 1-334-756-7801
Chambers	Lanett	Serves senior citizens in the City of Lanett only. M-F; 8-5; 1 bus; 13 passenger Wheelchair seating/Lift Platform/Service for Senior Citizens/Service for individuals with disabilities	City of Lanett Transit Bus		(334)644-4316 1-334-644-4317
Chambers	Valley	Serves senior citizens in the City of Valley. Wheelchair seating/Lift Platform/Service for Senior Citizens.	City of Valley Senior Center	Senior Center Clients only.	(334)756-5228

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Chambers		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)502-5468
 Cherokee		Public Transit - Rural	CAA of Calhoun, Cherokee and Cleburne		(205) 237-6731
Cherokee	Cedar Bluff Centre Gaylesville Leesburg	Public door-to-door service in Cherokee County. Operates Mon.-Fri. 7AM-3PM. Call at least 24 hours ahead of the time you need the service. Wheelchair seating/Lift Platform/Step Assistance/Railings	Cherokee County Rural Transit (East Alabama Regional Planning & Development Commission)	General Public: \$2.00 first 5 miles and \$1.00 each additional 5 miles. Seniors 60+ and individuals with disabilities receive a discount.	(256)927-7472 Call for details. http://www.eardc.org/pages/?pageID=28
Cherokee	Centre	Service for senior citizens	Cherokee County Commission	Senior Center Clients only.	(256)927-8432 Jan Tucker
Cherokee			Cherokee Co. Public Transportation		(256)927-7472
Cherokee		Assists Medicaid recipients in obtaining non emergency	Non Emergency Transportation		(256)549-7702

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		transportation.	Coordinator		
 Chilton	Clanton Jemison Maplesville	Provides public transportation in Chilton County, Alabama. Hours of operation Mon.-Fri. 6:00 a.m.-4:00 p.m. Wheelchair seating/Railings/ Service for senior citizens/ Service for individuals with disabilities	Chilton County Transit	Call for information. Fee is \$3.00 around town. \$25.00 to Birmingham	(205)755-5941
Chilton		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
 Choctaw		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
Choctaw	Choctaw County Also In	Provides door-to-door (demand response) bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry &	West Alabama Public Transportation	Transportation to medical appointments is free for Medicaid recipients.	(334)289-5789

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	Bibb, Dallas Greene, Hale, Marengo, Perry, and Sumter counties.	Sumter Counties. This is a service open to the public. Call in advance of needing the service. Drivers <u>can not assist with packages or enter the homes of riders.</u> Accessible.		Transportation to social, recreational and job activities is available to the public and the cost varies. Transportation arrangements are to be made 24 hours in advance between the hours of 8:00 a.m. and 5:00 p.m.	
 Clarke	Grove Hill Thomasville Also <u>Conecuh Co.</u> Evergreen <u>Monroe Co.</u> Monroeville <u>Wilcox Co.</u> Camden	Provides demand-response transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Wheelchair seating Lift Platform	Alabama Tombigbee Regional Commission	Within the City Limits: \$5.00 Outside City Limits: \$.89 cents per mile.	(334)682-4234
Clarke		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370
Clarke	Mt. Vernon	Serves senior citizens in Mt. Vernon, Alabama.	Town of Mt. Vernon	Transportation Services are for the clients of this agency.	(251)829-6633

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Clarke	Coffeeville Fulton Grove Hill Jackson Thomasville	Serves individuals with cognitive, intellectual, and developmental disabilities in Clarke County. Wheelchair seating/Lift Platform	Clarke County ARC	Transportation Services are for the clients of this agency.	(251)246-3000
Clarke		Demand/Response Transportation	Mobile Bay Transp. Co. (Yellow Cab)		(251)633-5693
Clarke	Grove Hill	Provides support and assistance to persons with HIV and related illnesses in Baldwin, Clarke, Conecuh, Escambia, Mobile, Monroe, and Washington counties. Wheelchair seating/Lift Platform	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
 Clay	Ashland Lineville Also <u>Calhoun Co.</u> Alexandria Anniston Jacksonville Ohatchee Piedmont Saks West End-Cobb Town	Serves Senior Citizens, individuals with disabilities and people with low incomes living in Talladega, Clay, Randolph, Calhoun and Cleburne Counties. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		(256)362-6611 Ext. 114

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	<u>Cleburne Co.</u> Edwardsville Fruithurst Heflin Ranburne <u>Randolph Co.</u> Roanoke Rock Mills Wadley Wedowee Woodland <u>Talladega Co.</u> Bon Air Childersburg Lincoln Mignon Munford Oxford Sylacauga Talladega Springs Waldo		(Continued) CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		
Clay	Clay, Randolph and Talladega	Serves individuals with mental illness, intellectual disabilities and substance abuse issues in Clay, Coosa, Randolph, and Talladega Counties. Hours: Mon-Fri. 8:00a.m.- 5:00p.m. No charge for travel. Wheelchair seating	Cheaha Mental Health Center	Transportation Services are for the clients of this agency.	(256)245-2141

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Clay	Lineville	Serves senior citizens and individuals with disabilities in Lineville, Alabama. Also used to provide meals and services to Senior Citizens. Wheelchair seating/Lift Platform	City of Lineville Senior Center	Transportation Services are for the clients of this agency.	(256)396-2581
Clay	Only in the city limits of Lineville and Ashland		Clay County Community Action	Ask for donations Call one day in advance	(256)396-5738
Clay		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Paperwork has to be processed in advanced.	(334)502-5468 1-800-362-1504 Medicaid
 Cleburne	Also <u>Calhoun Co.</u> <u>Cleburne Co.</u> <u>Randolph Co.</u> <u>Talladega Co.</u>	Serves seniors, individuals with disabilities and individuals with low income in Clay, Calhoun, Cleburne, Randolph and Talladega Counties. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		(256)362-6611 See Calhoun Co. (205)237-6731
Cleburne	Heflin	Serves senior citizens in Heflin, Alabama.	City of Heflin Senior Center	Transportation Services are for the clients of this agency.	(256)463-2290

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Cleburne	Edwardsville Fruithurst Heflin Ranburne	Public bus service in Cleburne County. This is a demand response system. Hours: 8AM – 5PM Monday – Friday. Call for details. Operator will travel to Anniston in Calhoun County if a passenger needs to go to a medical appointment or to work. Wheelchair seating/Lift Platform	Cleburne County (East Alabama Regional Planning & Development Commission)	General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles. Seniors and individuals with disabilities receive a discount.	(256)463-2271 http://www.earpdc.org/pages/?pageID=28
Cleburne		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
Cleburne	Fruithurst	Serve the senior citizens of Cleburne county. Hours: 9:00 a.m. - 1:00 p.m. Mon-Fri. The Meals-On-Wheels program is offered for home bound senior citizens. Wheelchair seating/Lift Platform	Town of Fruithurst Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(256)579-2105 (256)579-7713

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 Coffee	Elba	Serves senior citizens in Elba, Alabama	City of Elba Senior Center	Transportation Services are for the clients of this agency.	(334)897-3019
Coffee	Elba	Serves senior citizens in Coffee, Crenshaw & Pike Counties. Meals on Wheels; Hours: M-F; 9:00 a.m. - 2:00 p.m. Same operation as New Hope Senior Center, Inc.	Coffee County Commission (Pine Level Senior Center)	Transportation Services are for the clients of this agency.	(334)894-5556 (334)897-2621
Coffee	Elba	Serves senior citizens in Elba & Coffee, Alabama. Hours: 7:30 a.m.-1:30 p.m.; M-F; meals on wheels. Wheelchair seating/Lift	Damascus Senior Citizen Center	Transportation Services are for the clients of this agency.	(334)894-5211
Coffee	Enterprise	Serves senior citizens in Enterprise, Alabama. Hours: 7:30 a.m.-4:30 p.m., M-F; Donations are accepted for travel.	Enterprise Senior Citizens Center	Transportation Services are for the clients of this agency.	(334)348-2668

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Coffee	Enterprise	Serves nursing home residents in Coffee county as needed, no charge for transportation of people with disabilities or senior citizens Wheelchair seating/Lift	Healthcare Authority of the City of Enterprise	Transportation Services are for the clients of this agency.	(334)347-9541
Coffee	Kinston	Serving senior citizens in Kinston & Coffee, Alabama. M-F; also meals on wheels. Wheelchair seating/Lift Platform	INO Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)565-9196
Coffee	Enterprise	Serves senior citizens in Enterprise, Alabama. Wheelchair seating/Lift Platform	Mt. Pleasant Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)393-7874
Coffee	Brundidge	Serves senior citizens in Brundidge (New Brockton - Coffee - Crenshaw & Pike), Alabama. Hours: 9:00 a.m.-2:00 p.m., M-F.	New Hope Senior Citizen Center, Inc.	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)894-5556
Coffee		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504

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Coffee	Butler, Coffee, Covington, and Crenshaw Counties.	Comprehensive community mental health center serving individuals with mental illnesses, intellectual disabilities, and substance use disorders. Wheelchair seating/Lift Platform/Railings	South Central Alabama Mental Health Center (Continued)	Transportation Services are for the clients of this agency.	(334)222-2525
Coffee	New Brockton	Serves senior citizens in New Brockton, Alabama. Meals on wheels. Hours of operation 7:30 a.m. - 2:30 p.m., M-F.	Town of New Brockton Senior Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)894-2028 (334)894-5283
 Colbert	Tuscumbia	Charter bus service with an office in Tuscumbia, Alabama.	Anchor Tours	Call for details.	(256)383-6220
Colbert	Tuscumbia	Serves individuals with cognitive, intellectual, and developmental disabilities in Colbert and Lauderdale counties. Hours of operation 9:00 a.m. - 5:00 p.m. Wheelchair seating/Lift	ARC of the Shoals	Transportation Services are for the clients of this agency.	(256)383-1472

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		Platform			
Colbert	Tuscumbia	Charter bus service based in Tuscumbia, Alabama.	Connection Christian Tours	Call for details.	(256)383-3594
Colbert		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Colbert	Quad Cities: Florence, Muscle Shoals, Sheffield and Tuscumbia Also in Franklin, Lauderdale, Marion and Winston counties.	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Call for more information. Call the day before you need service. Wheelchair seating/Lift/Step Assistance/Railings	Shoals - Northwest Alabama, Alabama Council of Local Governments (NACOLG)	Prices vary depending on where you wish to be picked up and where you are going. Call for information.	Gary Friar at (256) 389-0511 <u>In the Muscle Shoals area and Russellville, call 256-314-0047.</u> <u>In Haleyville, call 205 485-7333</u>
Colbert	Leighton	Provides transportation to senior citizens and individuals with disabilities in Leighton, Alabama. Hours: 8AM-4PM, Mon.-Fri.	Wells of Hope Ministries, Inc.	Must apply for services. After acceptance there is no charge.	(256)381-0412 (256)446-9962

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Conecuh	Evergreen Also in Clarke, Monroe, and Wilcox Counties.	Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Call for more information. Wheelchair seating Lift Platform	Alabama Tombigbee Regional Commission	Contact Person: Patty Gibbs	(334)682-4234 (334) 682-6128
Conecuh		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370
Conecuh	Evergreen <u>Baldwin Co.</u> Bay Minette <u>Clarke Co.</u> Grove Hill <u>Escambia Co.</u> Atmore <u>Mobile Co.</u> Mobile <u>Monroe Co.</u> Monroeville <u>Washington Co.</u> Chatom	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift Platform	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
Conecuh	Castleberry	Serves senior citizens in Castleberry, Alabama.	Town of Castleberry		(251)966-2141

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 Coosa	Goodwater	Serves senior citizens and individuals with disabilities of Goodwater, Alabama. Hours of operation: 8:00 a.m.-2:00 p.m. M-F; 7:00 a.m.-3:00 p.m. Saturday. Wheelchair seating/Lift Platform Also meals on wheels.	City of Goodwater		(256)839-5653
Coosa	Goodwater Rockford Serves Northeast Coosa County	Public bus service in Coosa County. Call for details. This is a demand response service. 7:30 AM – 3:30 PM Monday – Friday Will travel to Alexander City and Talladega for medical appointments provided ample time is given to schedule the trip. Wheelchair seating/Lift Platform Van for providing consumers of Senior Program and Cheaha Mental Health.	Coosa County (East Alabama Regional Planning & Development Commission)	\$1.00 each way within Goodwater city limits. Service to connect with Cheaha Mental Health Center Bus is \$2.00 each way. To Alexander City, Sylacauga and Rockford \$6.00 round trip. Trips to Birmingham or other special trips have a flat rate of \$50.00 and are scheduled around medical trips of other passengers	In Goodwater call 256-839-0005. For Coosa County call 256-377-4517. http://www.earpdc.org/pages/?pageID=28

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Coosa	Rockford	Serves senior citizens in Coosa County. Doctor appointments and Shopping	Coosa County Commission	No further than Birmingham	(256)377-4517 Leave a message
Coosa		This is a Demand Response Service operating Monday – Friday 7AM-4:30PM. Operates within Coosa County but with ample notice, will drive to Montgomery, Alexander City, Birmingham or Tuskegee for kidney dialysis.	Coosa Co. Transportation	Within Coosa County, \$1.50 each way. To Alexander City the fare is \$6.00 round trip. To Birmingham, Montgomery, or Tuskegee the fare is \$20.00 round trip.	(256)377-4517
Coosa		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Paperwork has to be processed in advance	(334)502-5468 1-800-362-1504 Medicaid
 Covington	Andalusia	Serves seniors and individuals with disabilities in Andalusia, Alabama. Hours of operation 9:00 a.m. – 12:00 noon., M-F; meals on wheels Do Not have wheelchair seating/Lift Platform	City of Andalusia or City of Andalusia Recreation Department		(334)222-6891
Covington		Public Transportation - Rural	Covington County Commission		(205)222-2462
Covington	Andalusia Carolina Gantt Opp	Rural public transportation serving Covington County. Hours: Mon. - Fri. (Contract Services only-hours vary). Call	Covington Area Transit System (CATS)	(Contract Services only-hours vary). Rates vary from \$3.00-\$7.00. Call for	(334)428-2667

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	River Falls	for details. Wheelchair seating/Service for senior citizens/Service for individuals with disabilities.		details.	
Covington	Florala	Serves senior citizens Covington County, AL. Hours: Mon-Fri. 8:00 a.m.- 2:00 p.m.	Florala Community Transportation Services	Donations are accepted for travel.	(334)858-3310
Covington		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Covington	Butler, Coffee, Covington and Crenshaw Counties	Comprehensive community mental health center serving individuals with mental illness, developmental disabilities, and substance abuse issues. Wheelchair seating/Lift/ Railings	South Central Alabama Mental Health Center (Continued)	Transportation Services are for the clients of this agency.	(334)222-2525
 Crenshaw	Luverne	Serves senior citizens in Crenshaw County.	Crenshaw County Commission		(334)335-6568
Crenshaw		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504

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Crenshaw	Brantley	Serves senior citizens in Brantley, Alabama.	Town of Brantley		(334)527-8624
 Cullman	Cullman	Provides mental health care in Cullman County, Alabama. Hours: 8AM-5PM, M-F. Wheelchair seating/Lift Platform	Cullman Area Mental Health Authority/ DBA Mental Healthcare of Cullman	Transportation Services are for the clients of this agency.	(256)734-4688
Cullman	Arkadelphia Baileyton Battleground Brushy Pond Cold Springs Colony Corinth Crane Hill Cullman Dodge City Etha Fairview Garden City Hanceville Holly Pond South Vinemont Vinemont	Public bus service in Cullman County, Alabama. This is a service open to the public. Call for more information. The Demand response services operate Monday – Friday. You will need to call at least by the day before you need the transportation. They also have shopping routes. Wheelchair seating Lift Platform	Cullman County Commission (Cullman Area Rural Transportation System) Known as CARTS	Demand response Fare: Rates based upon age, miles and disabilities. \$1.00 - \$5.00 with no charge for second stop. B. Shopping routes: \$3.00 per person for four stops. Call for more information.	(256)734-1246 http://www.co.cullman.al.us/carts.htm

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	Wetli / Center Hill West Point				
Cullman		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
 Dale	Daleville	Serves senior citizens of Daleville, Alabama. Wheelchair seating/Lift Platform	City of Daleville or Senior Citizens Center	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. MEMBERS ONLY	(334)598-9197
Dale	Ozark	Serves senior citizens of Dale County, Alabama in Midland City.	Dale County Commission/ Multi-Community Senior Center, Inc.	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. MEMBERS ONLY	(334)774-6025 Ask for Julie Jones
Dale		Serves senior citizens and individuals with disabilities in Dale County. Wheelchair seating/Lift Platform	Dale County RSVP also known as Dale County Retired & Senior Volunteer	We did not speak to a representative at this center. However, most Senior Centers provide transportation	(334)774-3216

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			Program	only to their clients. MEMBERS ONLY	
Dale	Ozark	Serves primarily persons with developmental delays and/or intellectual disabilities. Wheelchair seating/ Lift Platform/Step Assistance Railings	Intellectual Disabilities Board of Dale County Vivian B. Adams School	Transportation Services are for the clients of this agency.	(334) 774-5132 Or (334) 774-8219
Dale		Non Emergency Transportation	Lawhorn Transit	Medicaid Provider	(334)477-6501
Dale		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)702-3102
Dale	Ozark	Serves senior citizens and individuals with disabilities in Ozark, Alabama. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Ozark-Dale County Senior Citizens, Inc.	MEMBERS ONLY	(334)445-6900
Dale	Newton	Serves senior citizens in Newton, Alabama.	Town of Newton Senior Center	MEMBERS ONLY	(334)299-3861

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 Dallas	Orrville Selma	Taxi service based in Selma, Alabama.	Deluxe Cab Company	Call for information.	(334)874-9287
	Dallas				
Dallas	Orrville Selma	Taxi service based in Selma, Alabama.	Eastside Cab Company	Call for information.	(334)872-4480
Dallas		Non-Emergency Transportation	Johnson's Express	Requires Payment upfront	(334)298-3957
Dallas		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Dallas	Orrville Selma Also <u>Choctaw Co.</u> <u>Hale Co.</u> <u>Marengo Co.</u> <u>Perry Co.</u> <u>Sumter Co.</u>	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry and Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform	West Alabama Public Transportation		(334)289-5789

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Dallas	Selma	Based in Selma, Alabama, this agency serves persons with disabilities. Hours: M-F 8:00 a.m. - 4:30 p.m. Wheelchair seating/Lift Platform	West Central Alabama Rehabilitation Foundation (Easter Seals)		(334)872-8421
 DeKalb		Non Emergency Transportation	CASA-DeKalb Co.	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(256)845-2049
DeKalb	Collinsville Crossville Fort Payne Henagar Ider Rainsville Sylvania	Public bus service in Dekalb County, Alabama. Hours of operation 6:00 a.m.- 4:00 p.m. Wheelchair seating/Lift Platform	DeKalb County Rural Public Transportation	Rates vary from \$1.00-\$2.00 call for details.	(256)845-8593 (205)845-8590
Dekalb		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(256)549-7702

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DeKalb	Rainsville	Charter bus service based in Oak Bluff, Alabama	Rainsville Coach		(256)5041309
 Elmore	Blue Ridge Coosada Deatsville Eclectic Millbrook Tallassee	Serves people with cognitive, intellectual, and developmental disabilities in eastern Elmore County. Wheelchair seating/Lift Platform/Service for Senior Citizens/	ARC of Eastern Elmore County	Transportation Services are for the clients of this agency.	(334)514-0708
Elmore	Autauga County and Parts of Elmore County	Transports an average of 75 passengers daily/ Mon-Fri from 8am-5pm/ serving the senior citizens of Autauga & Elmore Counties. Wheelchair seating/Lift Platform/Service for Senior Citizens/Service for individuals with disabilities	Autauga-Western Elmore ARC	Transportation Services are for the clients of this agency.	(334)365-4054
Elmore	Tallassee	Serves senior citizens in Tallassee, Alabama	City of Tallassee Senior Center		(334)283-2766
Elmore		Non Emergency Transportation	Community Action Committee-Elmore Co.		(334)567-4361
Elmore		Charter bus company.	Ingram Bus Lines, Inc.		(800)624-4743

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Elmore	Also Autauga, Lowndes and Montgomery Counties	Based in Montgomery and serving mental health needs in Montgomery, Elmore, Autauga and Lowndes Counties.	Montgomery Area Mental Health Authority, Inc.	Transportation Services are for the clients of this agency.	(334)279-7830
Elmore		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid	1-800-362-1504
Elmore		Non Emergency Transportation	People That Care	Monday, Wednesday and Friday 9am – 12pm	(334)567-5389
Elmore	Eclectic	Serves senior citizens in Eclectic, Alabama. Wheelchair seating/Lift Platform	Town of Eclectic		(334)541-4429
 Escambia		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370
Escambia	Atmore				
Escambia	<i>Baldwin, Clarke, Conecuh, Mobile,</i>	Provides support and assistance to persons with HIV and related illnesses in Baldwin, Clarke, Conecuh,	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277

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	<i>Monroe, and Washington Counties.</i>	Escambia, Mobile, Monroe, and Washington counties. Wheelchair seating Lift Platform			
 Etowah	Attalla	Taxi service based in Attalla, Alabama	B & L Taxi	Call for information.	(256)538-0242
Etowah		Serving the needs of individuals with intellectual disabilities in Etowah County. Vehicle leased through "Rural Transport".	Greater Etowah 310 Board Inc.	Transportation Services are for the clients of this agency.	(256)546-6016
Etowah	Gadsden	Serves senior citizens in Gadsden, Alabama	City of Gadsden		(256)549-4680 http://www.cityofgadsden.com
Etowah	Glencoe	Hours of operation are 6-3, M-F. Accessible with wheelchair lift. This is a service for senior citizens.	City of Glencoe		(256)492-1424 George Wallace Senior Center (256)492-4911

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Etowah	Hokes Bluff	Serves senior citizens in Hokes Bluff, Alabama. Provides transportation to and from the center for lunch.	City of Hokes Bluff Senior Center	Pick up and 9:00 a.m. and leaves at approximately 12:00 p.m.	(256)492-2511
Etowah	Operation is within the city limits of Gadsden, Monday through Friday (except holidays) from 6 a.m. until 6 p.m. Saturday from 9 a.m. to 6 p.m. On Tuesdays and Thursdays a bus operates within Attalla city limits by taking passengers to Attalla and picking up Attalla passengers for transport	<p>This service is open to the general public for medical trips, work trips, social service trips, utility payments, shopping trips, banking, social and recreational trips within service areas and times. Children 5 years or younger must use child restraint seats furnished by the passenger.</p> <p>All DART buses have a wheelchair lift which will be operated by the driver. The driver will not be available to assist passengers with packages or to assist you boarding the bus. If you are a senior citizen or an individual with a disability and need assistance, an assistant/aide may accompany you on the trip at no cost. If you need the wheelchair lift and will have an assistant with you, it should be cleared through the DART</p>	<p>DART - City of Gadsden Department of Transportation Services DART</p> <p>City of Gadsden Transportation Services (continued)</p>	<p>Apply for a certification letter to ride this service at the DART Office. Ask ADA for Para-transit eligibility application or gadsdendot.com</p> <p>The regular fare is \$1.50 each time you board the bus. The fare for passengers 60 years and older, passengers with a disability and passengers on Medicare is \$0.75 each time they board the bus.</p>	(256)543-3278, preferably 1-3 days in advance of your desired trip. Provide information to the dispatcher including your name, number of passengers, pickup point, destination, desired pickup time, your phone number, and if you will be returning on DART. The Dispatcher will schedule you a pickup and give you a pickup time if service is available. The Dispatcher Office hours are

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	to Gadsden. On Thursdays a bus operates within the Rainbow City limits by taking passengers to Rainbow City and picking up Rainbow City passengers for transport to Gadsden	office prior to your first trip. The front seats on all DART buses are reserved for senior citizen and individuals with disabilities. Other passengers are reminded to consider this before using these seats. During severe weather warnings operations are suspended and resumed when the threat is over. Every effort will be made to complete all passengers' trips.	DART City of Gadsden Transportation Services (Continued)		at 7:00 a.m. to 6:00 p.m. For additional information call (256)543-3278 or (256)549-4519 http://www.gadscendot.com/trolley/dart.html
Etowah	Gadsden	Serves people with disabilities and Senior Citizens in Etowah, Marshall, and Dekalb Counties. Hours: Mon-Fri. 7:30 AM - 3:00 PM. One van available with Wheelchair seating	Darden Rehabilitation Foundation	No charge for travel.	(256)547-5751
Etowah		Provides public bus services in Etowah County. This service is open to the public. Wheelchair seating/ Lift Platform	Etowah County Commission Etowah County Rural Transportation Program.	Call for details.	(256)547-1014 Bobbie Cochran Service Provider # 28

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Etowah	Gadsden	<p>The Gadsden Trolley Company currently operates three routes in the City of Gadsden. More routes are being planned. The three routes are:</p> <p>West Route - An East-West route through West Gadsden, running a 60 minute schedule.</p> <p>Central Route - A North-South route through the central portion of Gadsden, running a 60 minute schedule.</p> <p>East Route - An East-West route through East Gadsden, running a 60 minute schedule.</p> <p>Hours: 6 A.M. to 6 P.M. Monday through Friday - 9 A.M. to 6 P.M. Saturday closed on Holidays</p>	<p>Gadsden Trolley Company</p> <p>(continued) Gadsden Trolley Company</p>	<p>50 cents Regular Fare.</p> <p>Seniors over 60, people with disabilities and those on Medicare 25 cents</p>	<p>(256) 549-4500</p>

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		Gadsden Trolley Company services are suspended during severe weather.			
Etowah	Gadsden	Charter bus service based in Gadsden, Alabama.	Kelton Tours Unlimited	Call for information.	(256)546-3162 (800)543-5796
Etowah		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Services temporarily suspended – Calls referred to Medicaid: 1-800-362-1504	(256)549-7702
Etowah	Gadsden	Serves persons with intellectual and developmental disabilities in Etowah County. Wheelchair seating/Lift Platform	Northeast AL MR/DD	Transportation Services are for the clients of this agency.	(256)547-4407
Etowah		Non Emergency Transportation Transports seniors to Senior Citizen Center for lunches and also takes lunches to homebound persons.	Sardis City Senior Center		(256)593-6432
	Fayette and Lamar Marengo Counties	Serves individuals with intellectual disabilities in Fayette & Lamar Counties. We provide transportation to the day service programs, doctors app. and leisure activities.	ARC of Fayette, Lamar and Marengo Counties	Transportation Services are for the clients of this agency.	(205)932-8642

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Fayette		Wheelchair seating/Lift Platform			
Fayette	Fayette Also in Bibb Lamar and Tuscaloosa Counties	Serves low-income and special needs populations in its service area.	Community Service Programs of West Alabama, Inc. dba Bibb Ride County Wide		(205)752-5429
Fayette	Fayette	Charter bus service based in Fayette, Alabama.	Fantasy Tours	Call for information.	(205)270-0222 (205)932-8372 (205)270-9049
Fayette	Belk Berry Fayette Glen Allen	Serves senior citizens age 60 and over in Fayette County. Transports clients to and from shopping trips along with recreation trips. Hours: 7AM-12Noon M-F Wheelchair seating/Lift	Fayette County Commission Aging Program	Transportation Services are for the clients of this agency.	(205)932-2666
Fayette		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Fayette	Belk Berry Fayette Glen Allen Also Lamar,	Serves persons with mental illness, developmental disabilities and senior citizens. Wheelchair seating/Lift Platform	Northwest Alabama Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971

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	Winston Marion and Walker counties				
 Franklin		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Franklin	Hodges Red Bay Russellville Also <u>Colbert</u> Muscle Shoals Sheffield Tuscumbia <u>Lauderdale</u> Florence <u>Marion</u> Brilliant Guin Hackleburg Hamilton	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Shoals - Northwest Alabama Council of Local Governments (NACOLG) Dial-A-Ride	\$3.00 cash only each time you board the vehicle. (\$6.00 round trip) You must have exact change. Drivers cannot make change. Have fares ready and pay as you enter the vehicle.	(256)389-0500 In the Muscle Shoals area and Russellville, call 256-314-0047. In Haleyville, call 205 485-7333 http://nacolg.com/Public_Transit/Dial_a_Ride/index.html

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 Geneva	Black Coffee Springs Geneva Hartford Malvern Slocomb	Serves individuals with intellectual, and developmental disabilities in Geneva County. Wheelchair seating Lift Platform	SpectraCare Health Systems, Merele Wallace Purvis Center	Transportation Services are for the clients of this agency and only within the agency's area.	(334)684-2252
Geneva	Hartford	Serves senior citizens in the City of Hartford and Slocomb.	City of Hartford, Slocomb Senior Center	Transportation are for clients of this agency and operating hours are from 7:30 a.m. – 3:00 p.m.	(334)588-3115
Geneva	Samson	Serves senior citizens in Samson, Alabama	City of Samson Senior Center	MEMBERS ONLY	(334)898-2163
Geneva		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Geneva	Coffee Springs	Serves senior citizens in Geneva, Alabama. Hours: Mon-Fri. 9:00 a.m.- 1:00 p.m. Donations are accepted for travel Wheelchair seating – No Lift	Coffee Springs Senior Center MEMBERS ONLY	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients.	(334)684-9876 (334) 588-3115

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Geneva	Slocomb	Serving senior citizens in Geneva County, Alabama.	East Geneva County Senior Citizens Committee	Transportation services are for client of this agency only.	(334)886-3115
Geneva	Geneva	Serves senior citizens in Geneva, Alabama.	Geneva Senior Center	Transportation services are for client of this agency only.	(334)684-3626
Geneva	Geneva Slocomb	Cab Company located in Dothan but serving Geneva County. Wheelchair van available.	AAA Cab Company	Subject to change Wheelchair Van available at a fee	(334)794-6359
 Greene		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
 Hale		Public Transit - Rural	Golden Years, Inc		(205)371-6318

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Hale		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(205)391-6771
Hale	Greensboro Moundville Also <u>Choctaw Co.</u> Butler Gilbertown Lisman Needham Pennington Silas Toxey <u>Dallas Co.</u> Orrville Selma <u>Marengo Co.</u> Dayton Demopolis Faunsdale Linden Myrtlewood Providence Sweet Water Thomaston <u>Perry Co.</u> Marion	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Wheelchair seating/Lift Platform	West Alabama Public Transportation	Call for more information.	(334)289-5789

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	Uniontown <u>Sumter Co.</u> Cuba Emelle Epes Gainesville Geiger Livingston York		(Continued on the next page.) (continued) West Alabama Public Transportation		
 Henry	Abbeville	Serves senior citizens in Abbeville, AL and Henry County. Hours of operation 9:00 a.m.-2:00 p.m. Mon-Fri. Donations are accepted for travel. Wheelchair seating	City of Abbeville Senior Center	MEMBERS ONLY	(334)585-5900
Henry	Headland	Serves senior citizens in the City of Headland. Wheelchair seating	City of Headland Senior Center	MEMBERS ONLY	(334)693-5070
Henry		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
Henry	Haleburg	Serves senior citizens in Haleburg, Alabama. Wheelchair seating/Lift	Town of Haleburg Senior Center	MEMBERS ONLY	(334)696-2248

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		Platform/Service for the Elderly			
 Houston	Dothan Ashford Columbia Cottonwood Gordon Madrid Rehoboth Taylor	Taxi service based in Dothan, Alabama.	Call A Cab	Call for information.	(334)794-6359 (334)792-2138 (334) 792-2139
Houston	Ashford	Serves senior citizens of Ashford, Alabama. Hours: Mon-Fri. 7:30a.m.-3:00 p.m. Wheelchair seating	City of Ashford Senior Center	MEMBERS ONLY Pay what you can	(334)899-5716
Houston	Dothan	Serves senior citizens in Dothan, Alabama. Wheelchair seating, Special Needs	City of Dothan Rose Hall Senior Center Leisure Services		(334)615-3711
Houston	Dothan	Serves senior citizens in Dothan, Alabama	Dorothy Quick Senior Center	MEMBERS ONLY	(334)793-3090
Houston		This agency serves individuals with intellectual disabilities. Hours: 7:30 a.m. - 4:30 p.m. Wheelchair seating/Lift	Dothan-Houston County MR Board, Inc./dba Vaughn-Blumberg Services	Transportation Services are for the clients of this agency.	(334)793-3102

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Houston		Serves senior citizens in Newville, Alabama. Wheelchair seating	Newville Senior Citizens Center	MEMBERS ONLY	(334)889-2250
Houston		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Houston	Dothan	Charter bus service based in Dothan, Alabama.	Southern Coaches, Inc.	Call for information. Serves Groups Only	(334)792-2148 (800)235-6849 (334)685-4391- Emergency #
Houston	Cottonwood	Serves senior citizens in Cottonwood, Alabama.	Cottonwood Senior Center	MEMBERS ONLY	(334)691-3491
Houston	Madrid	Serves senior citizens in Madrid, Alabama.	Town of Madrid Senior Citizens Center	MEMBERS ONLY	(334)677-3435
Houston	Taylor	Serves senior citizens in Taylor, Alabama. Wheelchair seating Lift Platform	Town of Taylor Taylor senior Center	MEMBERS ONLY	(334)677-5536
Houston	Webb	Serves senior citizens in Webb, Alabama.	Town of Webb Webb Senior Center	MEMBERS ONLY	(334)702-8449
Houston	Dothan	Based in Dothan, Alabama, this agency maintains several facilities serving senior citizens in Coffee, Covington, Geneva, Henry and Houston counties. Hours: Mon-Fri. 7:30 a.m.- 4:30 p.m. No charge for travel	Wiregrass Adult Care, LLC (Wiregrass Rehabilitation Center)	CLIENTS ONLY	(334)792-0022, Ext. 283

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		Wheelchair seating/Lift			
Houston	Ashford Columbia Cottonwood Dothan Gordon Webb Wicksburg Kinsey Rehobeth Madrid	The Wiregrass Transit Authority is a public non-profit organization providing essential transportation services as well as tailored transportation to the general public in Houston County. Call 24 hours in advance. Hours: Monday – Friday 6AM – 5PM. Wheelchair seating/ Lift Platform/Step Assistance/Railings	Wiregrass Transit Authority (Southeast Alabama Regional Planning & Development Commission) Dial A Ride Ride to Work	\$2 inside the city limits in Dothan. \$5 from Webb, Ashford, and Cottonwood. \$8 from Gordon, Columbia, and Wicksburg.	(334)794-4093 Extension: 1432 (800)489-7606 http://www.searfdc.org/transit/transit.htm
 Jackson	Within Jackson County	Jackson County COA operates the public transportation program serving Jackson County Call for more information. In addition to operating the public transportation program, the Jackson COA operates a program serving senior citizens in Jackson County. Call no later than 2:00 PM the previous day to schedule. Hours are 8:00AM-4:30PM	Jackson County Council on Aging (Jackson County Rural Public Transportation)	Passengers under 60 years \$4.00 First Pick-up of day Passengers over 60 years \$5.00 First Pick-up of day Each Additional pick-up 25cents Children under 12 are free when accompanying parent.	(256)574-6733 http://www.jccoa.com/bus.html

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Jackson		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments	Non-Emergency Transportation Coordinator		(256)584-4109
 Jefferson	Jefferson County	Charter buses and mini buses Birmingham, Alabama.	Client Tours	Call for information.	(205)591-7555
Jefferson	Also in Shelby County	Taxi service based in Birmingham, Alabama	American Cab Company	Call for information.	(205)322-2222
Jefferson	Also <i>St. Clair Co.</i>	Limousine service based in Birmingham, Alabama.	Burkes Brothers Classic Limousine Service	Call for information. \$75.00 – 110.00 per hour 9 (3 hour minimum)	(205)324-9677
Jefferson		Non emergency transportation (Doctor appointments, Grocery Store, - attendant stays with person)	Choice Home Care Specialists	\$5 – \$6 an hour 4 hour minimum Private Pay	(205)445-0705
Jefferson	Fairfield	Serves senior citizens of Fairfield, Alabama that attends the Senior Center	City of Fairfield	Varies	(205)780-0404

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Jefferson	Gardendale	Serves senior citizens in Gardendale, Alabama.	City of Gardendale	Provides transportation for outings for seniors who attend the Senior Center	(205)631-7240
Jefferson	Hoover	Serves senior citizens in Hoover. Wheelchair seating/Lift Platform/Serves people with disabilities. Transportation to grocery store, bank, errands and doctor appointments. Mon – Thurs 9am -12pm	City of Hoover	Citizens of Hoover ONLY \$2.00 per trip	(205)739-6767
Jefferson	Irondale	Serves senior citizens of Irondale, Alabama who attend the Senior Center. Will pick up and drop off only.	City of Irondale Senior Center		(205)951-1418 (205)956-9200
Jefferson	Trussville	Serves senior citizens in Trussville, Alabama who attend the Senior Center.	City of Trussville		(205)6641714
Jefferson	Vestavia Hills	Serving Vestavia Hills through the Parks & Recreation Department. 12-15 hours per month on a varied basis. Usage is for "fun" trips for pre-planned sites.	City of Vestavia Hills Parks & Recreation	Varies	(205)978-0100

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Jefferson	Warrior	Serves senior citizens in Warrior, Alabama who attend the Senior Center.	City of Warrior		(205)647-0520
Jefferson	Adamsville Bessemer Birmingham Chalkville Clay Concord County Line Mount Olive Pinson Warrior Also <u>Shelby Co.</u> Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent Wilsonville	Clastran is public transportation that serves Jefferson and Northern Shelby County and areas in the inner city not served by MAX. Paratransit Clastran transports People who are 60+ traveling in Jefferson, Shelby & Walker Counties. People who are eligible for paratransit under the Americans with Disabilities Act. People who reside in and travel to or from rural Jefferson or Shelby Counties. People who do not meet the above criteria but travel on a space-available basis and pay full fare. Wheelchair seating/Lift Platform/Step Assistance	ClasTran (Birmingham Regional Paratransit Consortium) (ClasTran Continued)	\$4.00-One Way \$8.00-Round Trip	(205)325-8787 http://www.clas-tran.com/
Jefferson		Non-Emergency Transportation Provides transportation to doctor appointments and errands within a five mile radius of office of St. Clair for seniors and persons with	Collat Jewish Family Services	\$30.00 Membership \$4.00 one-way Requires 3 day notice	(205)870-1010

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		disabilities.			
Jefferson		The DART uses trolleys to get workers, residents and visitors around the city center from the convention center to Five Points South. DART trolleys run every 10-20 minutes on three routes through the City Center. Runs 7 days a week 10AM until midnight	DART(Birmingham Transit Authority)	25 cents	(205)521-0101 http://www.bjcta.org/schedules/dartsystemmap.cfm
Jefferson			Need-A-Ride	Medicaid Approved	205-744-5111
Jefferson			Helping Hands Transport	Medicaid Approved	205-458-3484
Jefferson		Call between 4 p.m. and 7 p.m.	True Vine Transport	Medicaid Approved	205-243-5917
Jefferson	Birmingham	Serves senior citizens and younger adults with physical challenges on fixed incomes in Jefferson County, AL. 24 hour operation. No charge for travel Wheelchair seating/Lift	Episcopal Place	Residents of Episcopal Place Only	(205)939-0085

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Jefferson	Vestavia	Non-Emergency Transportation Errands, Doctors' appointments	Home Instead Senior Care-Vestavia	Time and Mileage 4 hour minimum \$14.95 minimum – if attendant stays then car provide additional services at additional cost	(205)822-1915
Jefferson	Also in Shelby County	Based in Birmingham, this agency provides transportation to children and expectant mothers. Agency covers 30 counties; Hours: 8AM-5PM, M-F. Wheelchair seating/Lift Platform	Kid One Transport System, Inc.	Medicaid Voucher – Cost based on ability to pay	(205)978-1003
Jefferson	Birmingham, Bessemer, Fairfield, Homewood, Mountain Brook, Hoover, and Vestavia Hills	Public transportation serving metropolitan Birmingham, Alabama. BJCTA provides fixed route and Para transit service to a service area of more than 200 square miles.	MAX – Metro Area Express Birmingham Jefferson County Transit Authority (BJCTA)	Adults \$1.25 Transfer 25 cents; Seniors and Individuals with Disabilities 60 cents; Transfers 15 cents Students 80 cents Call about special IDs for special discounts.	Routes and Scheduling: (205)521-0101 For a schedule mailed to you (205)521-0170 or (205)521-0132 http://www.bjcta.org/index.cfm

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Jefferson	Jefferson County (Except UAB Dialysis and UAB Obstetric Complications Clinic)	Service will help Medicaid recipients to locate non emergency transportation.	Non Emergency Transportation Coordinator		(205)414-9413
Jefferson	UAB Dialysis and UAB Obstetric Complications Clinic	Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
Jefferson	Trussville	Charter bus service based in Trussville, Alabama.	Southern Charter Company	Call for information.	(205)655-7777 (205)966-1276
Jefferson	Birmingham	Airport shuttle service serving the Birmingham International Airport.	The Airport Express, Inc.		(205)591-7770
Jefferson	Birmingham	Charter bus service based in Birmingham, Alabama. Step Assistance/Railings	Thrasher Brothers Trailways	Call for information.	205-591-8811
Jefferson		Only for UAB Patients	UAB Express	This is a service referred to in some resources. We were unable to locate a contact number for it.	The hospital's social workers arrange the transportation
Jefferson	Birmingham	VIP Service - VIP offers services to individuals who, because of a disability (physical, cognitive or visual) cannot access an accessible	VIP - Birmingham Jefferson Transit Authority	Accepts Medicaid Vouchers – Call at least 3 days in advance	(205)521-0164

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		fixed route bus. Wheelchair seating/Lift Platform/Step Assistance			
 Lamar	Lamar Marengo and Fayette Counties	Serves individuals with cognitive, intellectual, and developmental disabilities in Fayette & Lamar Counties. They provide transportation to the day service programs, doctors app. and leisure activities. Wheelchair seating/ Lift Platform	ARC of Fayette, Marengo & Lamar Counties	Transportation Services are for the clients of this agency.	(205)932-8642
Lamar	Vernon	Serves senior citizens in Lamar County, Alabama. Wheelchair seating	Lamar County Commission		(205)695-0222
Lamar		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Lamar	Fayette, Lamar, Winston, Marion and Walker Counties	Serves individuals with mental and developmental disabilities and senior citizens. Wheelchair seating/Lift Platform	Northwest Alabama Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971

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 Lauderdale	Florence	Taxi service based in Florence, Alabama	Atkisson City Cab Company	Call with the address where you are and the address where you are going and they will give you a price.	(256)767-9993
Lauderdale		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Lauderdale	Colbert, Lauderdale, Franklin, and Marion Counties.	Bus service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/Railings	Shoals - Northwest Alabama Council of Local Governments (NACOLG) Dial-A-Ride		(256)314-0047 Transit (256)389-0500 Dial-A-Ride Muscle Shoals area and Russellville, call (256)-314-0047. In Haleyville, call (205) 485-7333
Lauderdale	Florence	Wheelchair seating Lift Platform	University of North Alabama (Advancement and Administration)		(256)765-4233

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Lauderdale	Anderson Florence Killen Lexington Rogersville Waterloo	Taxi & limousine service based in Florence, Alabama.	Quad -Cities Taxi & Limousine Service	Call for information.	(256)767-0220
 Lawrence	Hillsboro Moulton North Courtland Town Creek	Public Transportation offered in Lawrence County, Alabama. Hours: Mon. - Thurs. 7:00 a.m.-5:00 p.m. Fri. 7:00 a.m.-3:00 p.m. Wheelchair seating/Lift Platform/Service for Senior Citizens and individuals with disabilities.	Lawrence County Aging-Rural Transit System (LCARTS)	Rates start at \$5.00. Call for details.	(256)974-2488
Lawrence		Rural Transit System	Lawrence Co. Aging		(256)974-2926
Lawrence	Moulton Also <u>Limestone Co.</u> Athens; <u>Morgan Co.</u> Decatur	Serves people affected by mental health issues living in Lawrence, Limestone and Morgan counties, Alabama. Hours: operation Mon-Fri. 8:00 a.m.-5:00p.m.No charge for travel	Mental Health Center of North Central Alabama, Inc	Transportation Services are for the clients of this agency.	(256)260-7324 (256)355-6091 (800)337-3162

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Lee		Community rehabilitation facility serving East Central Alabama - Chambers, Lee, Macon, Russell and Tallapoosa counties. Wheelchair seating/ Lift Platform/Service for senior citizens and people with disabilities.	Achievement Center - Easter Seals		(334)745-3501
Lee	Auburn Opelika	Non-Emergency Transportation Services for senior citizens.	Comfort Keepers Auburn/Opelika	4 hour minimum	(334)749-8461
Lee	Lee and Russell Counties	Serves senior citizens & individuals with disabilities in Lee and Russell Counties. Wheelchair seating/Lift Platform	East Alabama Services for the Elderly, Inc.		(334)826-5811 334-826-6468 334-826-3078
Lee		Non-Emergency Transportation	Johnson's Express		(334)298-3957
Lee	Auburn Loachapoka Opelika Smiths Waverly	Bus service open to the public. Call for more information. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Lee County Transit Agency (operated by Lee-Russell Council of Local Governments)		(334)749-5264 (334)749-9092
Lee		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800362-1504 Center 1 (800) 362-1504

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Lee	Auburn	Provides service to Auburn University.	Tiger Transit	No Fee for Auburn Students with ID Auburn Faculty and Staff may use internal routes at no cost to them but must pay for external routes	(334)844-4757 Tiger Transit 102 Samford Hall, Auburn University, AL 36849 http://www.auburn.edu/administration/parking_transit/transit/index.php
 Limestone	Athens	Service for senior citizens. No wheelchair lift. Hours: 8AM-4PM; M-W; and TH-F as needed. Service area is Limestone County only.	Athens Limestone RSVP	No Coat – Must set up appointment	(256)232-7207
Limestone	Athens	Mon.-Fri. to nutrition centers, medical appointments, grocery shopping, and for personal business in Limestone County. Hours: 7:30-4:00; M-F for 60+ and those with disabilities. Wheelchair accessible van/Wheelchair seating/Lift	Limestone County Commission		(256)233-6412
Limestone	Lawrence, Limestone,	Transportation provided to individuals receiving mental	Mental Health Center of North	Transportation Services are for the	(256)260-7324 (256)355-6091

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	Moulton and Morgan Counties	health services at this agency. Hours: Mon-Fri. 8:00 a.m.- 5:00p.m. Wheelchair seating/Lift	Central Alabama, Inc	clients of this agency.	(800)337-3162
Limestone		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
 Lowndes	Autauga, Elmore, Lowndes, and Montgomery	Based in Montgomery and serving mental health needs in Autauga, Elmore, Montgomery and Lowndes Counties.	Montgomery Area Mental Health Authority, Inc.	Transportation Services are for the clients of this agency.	(334)279-7830
Lowndes		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Lowndes	Hayneville White Hall	Serves senior citizens. Wheelchair seating	Sellers Adult Day Care Program	We did not speak to a representative at this center. However, most Senior Centers provide transportation only to their clients. MEMBERS ONLY	(334)875-5703

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Lowndes		This agency provides transportation to the citizens of Lowndes county who have no other means of transportation (can be transported outside the county). Transportation is provided to various locations such as doctors office, work, school, etc. 8:30 am-4:30 pm, Mon-Fri (Administrative Office); 6:30 am-5:00 pm, Mon-Fri (Transportation Office)	West Alabama Public Transport	give 24-48 hours notice Fares vary depending on place of residence and destination.	(334) 548-6364
 Macon	Tuskegee Macon and surrounding counties	Rural Public Transportation offers countywide transportation to area residents for a nominal fee. The round trip service is available without regard to income status. Call for details. Wheelchair seating Lift Platform	MACON - COMMUNITY ACTION AGENCY		(334)727-6100
Macon		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for information	1-800-362-1504
Macon	Shorter	Serves senior citizens in Shorter, Alabama. Service for Senior Citizens	Town of Shorter		(334)727-9190

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 Madison	Huntsville	Based in Huntsville, Alabama, serving the needs of individuals with intellectual disabilities. Wheelchair seating Lift Platform	Ability Plus, Inc.	Transportation Services are for the clients of this agency.	(256)489-4696
		Non-Emergency Transportation	American Cancer Society-Huntsville	Agency will give gas cards but does not provide rides.	256-536-1855
Madison		Serves individuals with cognitive, intellectual, and developmental disabilities.	ARC of Madison County	Transportation Services are for the clients of this agency.	(256)539-2266
Madison	Madison	Charter bus service based in Madison, Alabama for large charter bus groups. No local rides provided	Capital Trailways of Huntsville		(256)464-6566
Madison		Non-Emergency Transportation	Caring Strategies		(256)489-7573
Madison		Non-Emergency Transportation	CASA-Madison County		(256)533-7775
Madison	Huntsville	Public transportation in the City of Huntsville, Alabama. Provides fixed route and para-transit bus service to residents. Mon. - Fri. 8:00am to 5:00pm, Ride service: 6am - 6pm Wheelchair seating/Lift Platform	City of Huntsville	Must call to set up appointment and fill out application for Handi-ride	(256)427-6811 www.ci.huntsville.al.us

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Madison	Huntsville	Airline shuttle service based in Huntsville, Alabama. Only provides transportation to and from airport.	Executive Connection, Inc.	Not for special needs but will accommodate	(256)772-0186
Madison	Huntsville	Operates ADA Paratransit Service for individuals with disabilities who, because of their disability, are unable to use the fixed route buses. This specialized, door-to-door, demand-response paratransit service is available Monday thru Friday from 6 AM to 6 PM. ADA Paratransit service application and advanced reservations by 5pm the day before are required to schedule	Handi-Ride		(256)-427-6857
Madison	Huntsville	Taxi service based in Huntsville, Alabama.	Huntsville Cab Company	Call for information. No Lifts	(256)539-9444
Madison	Huntsville	Non-Emergency Transportation	Huntsville Senior Center		(256)880-7080
Madison	Huntsville	Public transportation. Closed on most city holidays.	Huntsville Shuttle (Fixed Route) Public Transit	Reduced fares for students with ID, seniors 65 and older, and people with disabilities.	(256)532-RIDE http://www.hsvcity.netPublicTrans.php#blank

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Madison	Gurley Meridianville New Hope Owens Cross Roads Triana	Public bus service in rural Madison County. This is a service open to the public. Hours: Monday – Thursday 6:30AM – 3:30PM and Friday 6:30AM – 2:30 PM. Closed Holidays. Call for more information. Must request 24 hours prior to needing the service. Wheelchair seating/Lift Platform	Madison County Commission (TRAM)	\$9.00 Round trip and \$7.00 one way. Failure to cancel at least 2 hours prior to pickup is \$7.00 and will be considered a “no show” 3 “no shows” in 30 days will result in a suspension of riding privileges for one month.	(256)532-3505 (256)532-3792 Individuals who have Hearing or Speech Disabilities and use text telephones may call 711 http://www.co.madison.al.us/about/org/CoDepots/TRAM.shtml
Madison		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Madison		RideShare is a computerized service for working commuters. The service links commuters with potential carpooling companions. To sign up for this service, commuters must complete a RideShare Information Request form . Companies can also request that the RideShare coordinator	RideShare	Huntsville Shuttle Buses Several Routes Monday – Friday 6:00 a.m. – 6:00 p.m.	(256)532-RIDE

Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		conduct on-site surveys to help their employees develop carpool relationships. In December, 2001, the RideShare database contained 1200 commuters. RideShare has contact with approximately 30 of Huntsville's largest employers.			
Madison	Gurley Harvest Hazel Green Huntsville Meridianville Moores Mill New Hope New Market Owens Cross Roads	This service is provided through local churches to help provide transportation to senior citizens (62+) and people with disabilities in Madison County who do not live within the city limits. Hours of operation Mon-Fri. 8:00 a.m.- 4:00 p.m.	Rural Senior Services, Inc.	Donations are accepted for travel	(256)851-7778
Madison		Specializing in transportation for seniors and persons with disabilities.	Transportation Plus	Call for details	(256)604-6888 ernestrogers@at.t.net

Alabama Department of Mental Health Office of Advocacy Services

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Marengo	Linden	Serves senior citizens in Marengo County, Alabama. Wheelchair seating	Marengo County Commission		(334)295-2200
Marengo		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610
Marengo.	Choctaw, Greene, Hale, Marengo, and Sumter counties.	Serves persons with mental health needs. Hours: Mon-Fri. 8:00 a.m. - 5:00 p.m. Wheelchair seating/Lift/ Platform/Step Assistance	West Alabama Mental Health Board, Inc.	Transportation Services are for the clients of this agency.	(334)289-2600
Marengo	Dayton Demopolis Faunsdale Linden Myrtlewood Providence Sweet Water Thomaston	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Wheelchair seating/Lift Platform	West Alabama Public Transportation	Call for more information.	(334)289-5789

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Marion		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)740-6109
Marion	Brilliant Guin Hackleburg Hamilton	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Wheelchair seating/Lift Platform/Step Assistance/ Railings	Shoals - Northwest Alabama Council of Local Governments (NACOLG)	Call for more information. In the Muscle Shoals area and Russellville, call 256-314-0047.	(256)314-0047 (256)389-0500 http://nacolg.com/Public_Transit/Dial_a_Ride/index.html
 Marshall	Albertville	Mon-Fri - 7:00 a.m. to 4:00 p.m. Local Bus Services Please be aware this is not a Taxi service and the driver must arrange the daily schedule the best way to accommodate all riders. So you may have some wait time on pick-up or drop off.	Albertville Public Transportation	Bus service within Albertville, customers must call ahead and give at least 24 hours notice. Fees: 1 - 5 miles, \$1.00 one way. 6-10 miles, \$2.00 one way. 11-15 miles, \$3.00 one way.	http://www.cityofalbertville.com/default.asp?id=61 (256) 891-8251
Marshall	Arab	Serves senior citizens in Arab, Alabama. Wheelchair seating/	City of Arab		(256)856-3544

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		Lift			
Marshall	Boaz	Serves senior citizens of Boaz, Alabama	City of Boaz		(256)593-1107
Marshall	Albertville Arab Boaz Grant Guntersville	Provides transit service to the City of Guntersville. This is a service open to the public. Wheelchair seating/Lift Platform	City of Guntersville Public Transportation	Fares 0-5 miles \$1.00 one way; each additional 5 miles \$1.00. Additional charge of \$1.00 per stop requested. Call for more information.	(256)571-7574
Marshall	Guntersville	Serves senior citizens in the Guntersville area. Hours: M-F, 8:00am - 4:00pm; Albertville - 8:00am -2:00pm. Wheelchair seating/ Lift Platform/Serves people with disabilities.	City of Guntersville Senior Center		(256)571-7560
Marshall		Serves persons with disabilities and senior citizens in Etowah, Marshall, Dekalb Counties. Hours: Mon-Fri. 7:30 a.m. - 3:00 p.m. Wheelchair seating	Darden Rehabilitation Foundation	No charge for travel.	(256)547-5751 (256)505-3000
Marshall	Marshall County	Serves individuals with cognitive, intellectual, and developmental disabilities in Marshall County. Wheelchair seating/Lift Platform	Marshall County ARC	Transportation Services are for the clients of this agency.	(256)582-5009

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Marshall	Albertville Arab Boaz Douglas Grant Guntersville Union Grove	Serves senior citizens and individuals with disabilities in Marshall County, Alabama. Hours: Mon-Wed. 7:00 a.m.- 3:00 p.m.; Thursday 7:00 p.m. - 4:00 p.m.; Friday 7:00 a.m.- 2:00 p.m. Wheelchair seating/Lift Platform	Marshall County Council on Aging	No charge for travel	(256)571-7805
Marshall		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Marshall	Albertville	Taxi service based in Albertville, Alabama	Town & Country Cab Service	Call for information.	(256)878-9074
 Mobile	Mobile	Social service agency serving Mobile, Alabama	Catholic Social Services of the Archdiocese of Mobile		(251)434-1550
Mobile	Bayou La Batre	Serves senior citizens of Bayou La Batre, Alabama. Hours of operation Mon.-Thurs. 7:00 a.m.-5:00 p.m. Donations are	City of Bayou La Batre		(251)824-2171

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		accepted. Call for details Service for Senior Citizens			
Mobile	Chickasaw	Serves senior citizens in Chickasaw, Alabama.	City of Chickasaw		(251)452-6450
Mobile	Citronelle	Serves senior citizens in Citronelle, Alabama.	City of Citronelle		(251)866-7973
Mobile	Mobile	Serves Mobile, Alabama through the Parks & Recreation Department.	City of Mobile Parks & Recreation		(251)208-1655
Mobile	Prichard	Serves senior citizens in Prichard, Alabama. Wheelchair seating	City of Pritchard		(251)452-7800
Mobile	Saraland	Serves senior citizens in Saraland, Alabama.	City of Saraland		(251)679-5502
Mobile	Mobile	Non-Emergency Transportation	Cogburn Health & Rehab Center - Midtown		(251)450-2800
Mobile	Mobile	Charter bus service based in Mobile, Alabama.	Colonial Trailways Inc.		(251)476-8647
Mobile	Mobile	Serves members of this facility in central Mobile, Alabama.	Dearborn YMCA		(251)432-4768

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile		Limousine service based in Mobile, Alabama.	Deluxe Southern Comfort Limousine Service	Call for information.	(251)471-5466
Mobile	Bayou La Batre Citronelle Creola Grand Bay Mobile Mount Vernon Prichard Saraland Theodore Tillmans Corner	Serves senior citizens in Mobile, Alabama. 60 +; hours of operation 9-3; M-TH; donations; service animals permitted.	Dumas Wesley Community		(251)479-0649
Mobile	Mobile Also <u>Washington Co.</u> Chatom McIntosh Millry	Provides public transportation in Washington County. This is a service open to the public. Wheelchair seating/Lift Platform	Exceptional Center for Independence, INC.	Call for more information.	(251)847-2970
Mobile	Mobile	Provides services to children and adults with disabilities and other special needs, and support to their families in Mobile County, Alabama. Hours: Mon-Fri. 6:30 a.m.-	Goodwill Easter Seal of the Gulf Coast		(251)471-1581

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		6:00 p.m. Wheelchair seating/ Lift Platform			
Mobile		Charter bus service based in Mobile, Alabama.	Gulf Coast Tours, Inc.	Call for information.	(251)633-0560
Mobile	Bayou La Batre Citronelle Creola Grand Bay Mobile Mount Vernon Prichard Saraland Theodore Tillmans Corner	Serving Baldwin, Clarke, Choctaw, Escambia, Mobile, Monroe, and Washington Counties. Serves people with disabilities and senior citizens. Hours: 7:30AM - 4:30PM; Monday – Friday. Wheelchair seating/Lift Platform/Service for Senior Citizens and individuals with disabilities.	Independent Living Center		(251)460-0301
Mobile		Charter bus service based in Mobile, Alabama.	Kingdom Coach, LLC	Call for information.	(251)660-0900 (866)660-0906

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile	Mobile	Taxi and airport shuttle service based in Mobile, Alabama.	K & K Taxi & Airport Shuttle Service	Call for information.	(251)450-0670 (866)912-7433
Mobile	Mobile	The trolleys are expected to run every 10 minutes over a 3.1 mile route along St. Francis, Dauphin, Government, Church and Royal streets in the downtown area where green umbrellas are located. WAVE provides six regular bus routes. Para-Transit-Mobility, assistance, provided to persons who live outside the regular six routes based on approval of their application.	Main Street Mobile (WAVE Transit) Neighborhood and Community Transit	Free Monday –Friday 7:00 a.m. – 6:00p.m. Saturday 9:00a.m. – 5:00 p.m. Thewavetransit.com	(251)208-7540 (251)344-6600 (251) 344-5656
Mobile	Mobile County	Serves Senior Citizens and people with disabilities, in Mobile County. Wheelchair seating/Lift Platform/Railings	Mobile ARC	Transportation Services are for the clients of this agency attending the day program..	(251)479-7409
Mobile	Bayou La Batre Mobile Theodore Tillmans Corner Baldwin County	Charter service and airport shuttle and cab service in the Mobile, Alabama area. Requires 24 hour reservation. Wheelchair seating/Lift Platform/Step Assistance	Mobile Bay Transportation Company, Inc.		(251)633-5693 http://mobilebaytransportation.com/
Mobile		Taxi Service to Airport as a part of Mobile Bay	Yellow Cab of Mobile		(251)476-7711

Alabama Department of Mental Health Office of Advocacy Services

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile		Limousine service in the Mobile, Alabama area. Executive and shuttle service. Travel anywhere in the US. Provides shuttle service, limousine and bus party.	Modern Limousine	Call for information. Modern limousines.com Don Gomien, Owner	(251)402-6373 (251)633-7887
Mobile	Mobile	Public transportation have 11 routes (See Main Street Mobile "WAVE" above)	WAVE Transit	Mon – Sat. Call for time \$1.25 plus 10 cent for transfer	251-344-6600
Mobile	Mobile	Residential program for individuals with developmental delays; including recreation/social activities. Also provides transport to daytime work/activity programs. Wheelchair seating/Lift Platform	Mulherin Custodial Home, Inc.	Transportation Services are for the clients of this agency.	(251)471-1998
Mobile		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Voucher system for Medicaid clients with debit card	Medicaid 1-800-362-1504 (251)472-4370
Mobile	Mobile	Charter bus service based in Mobile, Alabama.	Ponquinette Charters & Tours, Inc.	Call for information. Charter buses only	(251)634-0259
Mobile	Dauphin Island	Limousine service based in Daphne, Alabama.	Professional Limousine Service	Call for information.	(251)621-1248

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile	Mobile	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
Mobile	Clarke	Serves senior citizens in Mt. Vernon, Alabama.	Town of Mt. Vernon		(251)829-6633
Mobile	Mobile	Serves senior citizens, people with developmental and physical disabilities, mental illness, substance abuse problems and those who are homeless. Wheelchair accessible.	Volunteers of America of Southeast, Inc.	Transportation Services are for the clients of this agency.	(251)666-4431
Mobile	Mobile	Public transportation serving metropolitan Mobile, Alabama. Paratransit service is available. Wheelchair seating/Lift Platform (See Main Street Mobile "WAVE" above)	WAVE Transit	Reduced Rates for seniors and people with disabilities. WAVE ID is required for the reduced rate. Reservations can be made. Same day Access-A-Ride	(251)344-6600 Fax (251)344-6678 (251)344-9328(TDDY) http://www.thewavetransit.com/
Mobile	Mobile	Charter bus service based in Mobile, Alabama.	Wright's Charters, Inc.	Call for information. Charter buses only	(251)456-6032

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Mobile	Monroe	Ferry service from Fort Morgan to Dauphin Island	Mobile Bay Ferry (MBF)	www.mobilebayferry.com Do Not Accept Reservations They charge \$16 one way for car and driver/\$30 round trip for car and driver. \$4.50 per person one way or round trip. \$8.00 for motorcycle one way or round trip. Allow RVs and trailers up to 25 ft. only.	(251)861-3000
 Monroe	Monroeville Also Clarke, Conecuh, Monroe and Wilcox Counties	Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public.	Alabama Tombigbee Regional Commission	Call for more information.	(334)682-4234
Monroe	County wide	Non-Emergency transportation to senior and disabled clients	Monroe County Humanitarian Retired Senior	No Fee Need 24 hour notice	(251)575-3159

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
			Volunteer Program of Monroe County		
Monroe	Selma	Assists Medicaid recipients in the city of Selma in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)418-6610 or 1-800-362-1504
Monroe	Monroeville Also see Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties.	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating Lift Platform	South Alabama CARES	Transportation Services are for the clients of this agency.	(251)471-5277 www.southalabama cares.org
Monroe	Frisco City	Serves senior citizens in Frisco City, Alabama. 8:00 a.m. – 1:00 p.m.	Town of Frisco City		(251)267-2660
 Montgomery	Montgomery Also <u><i>Autauga Co.</i></u>	Providing bus services to Autauga County. This is a service open to the public. Wheelchair seating/Lift Platform/Service for Senior Citizens and people with disabilities.	Autauga County Rural Transportation	Call for more information.	(334)361-3782

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Montgomery	Montgomery	Charter bus services based in Montgomery, Alabama.	Capital Trailways Also listed as Capital Motor Lines	Call for information.	(334)832-4166 (800)553-9000
Montgomery	Montgomery Pike Road	Easter Seals provides services to children and adults with disabilities and other special needs, and support to their families in the Montgomery, Alabama area. Wheelchair seating	Central Alabama Easter Seal Rehab Center		(334)288-0240 Extension: 206
Montgomery	Montgomery	Serves members of Cleveland Avenue YMCA facilities. Call for details. Wheelchair seating	Cleveland Avenue YMCA		(334)265-0566
Montgomery	Montgomery	Provides counseling services in Montgomery, Alabama. Wheelchair seating/Lift Platform	Lighthouse Counseling Center		(334)286-5980
Montgomery	Montgomery Pike Road	Provides services for persons with disabilities. Wheelchair seating/Lift Platform	Milton Road Residence Program, Inc.	FOR RESIDENTS ONLY	(334)269-5762
Montgomery	Montgomery Pike Road	Serves individuals with cognitive, intellectual, and developmental disabilities in Montgomery County.	Montgomery ARC	Transportation Services are for the clients of this agency.	(334)281-6938
Montgomery	Montgomery Pike Road	Based in Montgomery and serving mental health needs in, Autauga, Elmore, Lowndes, and Montgomery Counties.	Montgomery Area Mental Health Authority, Inc.	Transportation Services are for the clients of this agency.	(334)279-7830

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Montgomery	Montgomery	Public bus service in the Montgomery metropolitan area. This service is open to the public. Call for details. Wheelchair seating/Lift Platform/Step Assistance/Railings	Montgomery Area Transit System (MATS)	Call or check website for information	(334)240-4012 (334)262-7356 http://www.montgomerytransit.com/
Montgomery		Transportation for people age 6 and up who can not ride the city bus system due to a disability.	Montgomery Area Paratransit		(334)240-4691
Montgomery	Montgomery	Lightening route – Transportation to Downtown historic sites, city landmarks, and government buildings.	Montgomery Trolley Entertainment Express	Thursday – Saturday nights 6:30PM – 11:30 PM	(334)262-0013
Montgomery	Montgomery Pike Road		New Deal Cab Company	Call for information.	(334)262-4747
Montgomery	Montgomery Pike Road	Limousine service based in Montgomery, Alabama.	Touch Of Class Limousine & Transport	Call for information.	(334)284-2673
Montgomery	Montgomery Pike Road	Taxi service based in Montgomery, Alabama.	Yellow Cab Company, Inc.	Call for information.	(334)262-5225

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 Morgan	Decatur	Taxi service based in Decatur, Alabama.	A1 Decatur Taxi Company	Call for information. No lifts	(256)353-8434
Morgan	Decatur	Taxi service in the Decatur, Alabama area	AA River City Cab	Call for information. No lifts	(256)350-6949
Morgan	Decatur	Based in Decatur, this agency serves individuals with developmental disabilities in North Central Alabama. Wheelchair seating	CDD of North Central Alabama	Transportation Services are for the clients of this agency.	(256)350-1485
Morgan		Public Transit - Rural	Community Action Agency of North Central Alabama		(256)355-7843
Morgan		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Morgan	Lawrence, Limestone and Morgan counties	Provides treatment, education and assistance to people affected by mental health needs. Hours of operation Mon-Fri. 8:00 a.m.-5:00p.m.No	Mental Health Center of North Central Alabama, Inc	Transportation Services are for the clients of this agency.	(256)260-7324 (256)355-6091 (800)337-3162

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
		charge for travel Wheelchair seating/Lift Platform			
Morgan	Decatur Eva Falkville Hartselle Priceville Somerville Trinity	Public bus service in Morgan County, Alabama. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform	Morgan County Area Transportation System (MCATS)	Provides daily, on demand transit to both urban and rural areas throughout the county. Inter-city service is available for just \$1.00 per stop and service from rural areas into either Decatur or Hartselle is only \$2.00 per stop. For more information or to schedule a pick up please call (256)351-4650.	(256)351-4650
 Perry	Marion Uniontown	Provides services for individual with mental illness, intellectual disabilities, and substance abuse issues in Dallas, Perry, and Wilcox Counties. Hours of operation 7 a.m. - 4 p.m., M-F. Wheelchair seating/Lift Platform	Cahaba Center for Mental Health	Transportation Services are for the clients of this agency.	(334)418-6500

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Perry		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Perry	Marion Uniontown	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating/Lift	West Alabama Public Transportation		(334)289-5789
 Pickens	Aliceville Carrollton Gordo Reform	Public bus service operating in Pickens County, Alabama. This is a service open to the public. Call for more information. Wheelchair seating/Lift Platform	H.E.L.P. Inc.		(205)367-2200
Pickens		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(205)391-6771
Pickens	Also Walker Fayette, Lamar, Winston, Marion Counties	Serves individuals with mental illness and developmental disabilities. Wheelchair seating/Lift Platform.	Indian Rivers Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971 (205)387-0541

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Pickens	Aliceville Carrollton Pickensville	Taxi service based in Aliceville, Alabama.	Richard Delaney Hughes Transportation Service		(205)373-0025 (205)399-0667
Pickens	Also Bibb Tuscaloosa Counties	Provides transportation to and from jobs, job seeking, job preparation activities for individuals with developmental disabilities. Monday thru Friday 8:00 a.m. – 5:00 p.m.	DIAL-A-Ride		205-333-1577 Ask for Ashley Elmore
 Pike	Goshen	Charter bus service based in Goshen, Alabama.	Adventure Motorcoach, Inc.	Call for information.	(334)372-3512
Pike	Pike, Bullock, and Macon counties	This agency serves individuals with mental illness and developmental disabilities. Hour of operation Mon.-Fri. 8:00 a.m.- 5:00 p.m. Wheelchair seating/Lift	East Central Alabama Mental Health	Transportation Services are for the clients of this agency.	(334)566-6022
Pike		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504

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Pike	Brundidge Troy	Public Transportation in Pike County Wheelchair seating	Pike Area Transit System (PATS)		(334)674-2466
Pike		Public Transit - Rural	South Alabama Transit System		(205)566-0011
 Randolph	Roanoke Rock Mills Wadley Wedowee Woodland	Serves senior citizens, people with disabilities, and individuals with low incomes in Clay, Cleburne, Randolph and Talladega, counties. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties (Community Action Agency)		(256)362-6611
Randolph	Clay, Coosa, Randolph, and Talladega Counties	Serves individuals with mental illness, developmental disabilities, and substance abuse issues. Hours of operation Mon-Fri. 8:00a.m.- 5:00p.m.	Cheaha Mental Health Center	Transportation Services are for the clients of this agency.	(256)245-2141
Randolph	Roanoke	Serves senior citizens in Roanoke, Alabama	City of Roanoke		(334)863-8430
Randolph		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	No Actual services – Processes paperwork only	(334)502-5468

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Randolph	Roanoke Rock Mills Wadley Wedowee Woodland	Serves adults with mental and physical disabilities. Mon-Fri. 8:00 a.m.-3:00 p.m. Wheelchair seating/Lift	Randolph County Learning Center	No charge for travel. Clients of the Agency Only	(334)863-8991
Randolph	Wedowee	Serves senior citizens in Wedowee, Alabama	Town of Wedowee	Only for persons attending the senior Citizens Center	(256)357-2432 Ask for Elaine Blake
 Russell		Serves senior citizens & individuals with disabilities in Lee and Russell Counties. Wheelchair seating/Lift Platform	East Alabama Services for the Elderly, Inc.		(334)826-5811
Russell		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		<i>Medicaid</i> 1 (800) 362-1504

Alabama Department of Mental Health Office of Advocacy Services

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 St. Clair					
St. Clair					
St. Clair		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
St. Clair	Argo Ashville Margaret Moody Odenville Pell City Ragland Riverside Springville Steele	Provides transportation in St. Clair County. Wheelchair seating/Lift Platform	St. Clair County Commission	Demand Response Have "zone rates" Contracts with all of St. Clair to provide their transportation	(205)338-1352
St. Clair	Ragland	Serves senior citizens in Ragland, Alabama.	St. Clair County Department of Senior Services	Only provides transportation for outings for people attending Senior Center	(205)472-2177

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
 Shelby	Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent Wilsonville	Taxi service based in Birmingham, Alabama	American Cab Company	Call for information.	(205)322-4656
Shelby		Insurance- Medicaid Wheelchairs, Doctors appointments, errands (Bibb, Talladega, Jefferson, Blount, Walker, St. Clair)	Reliable	Cost based on distance – 24 hour advance notice	(205)838-4848 (205) 755-5941
Shelby	Jefferson and some of Shelby Co.	Serves senior citizens of the city of Hoover only. Wheelchair seating/Lift Platform	City of Hoover	\$2.00 per ride	(205)739-6700
Shelby	Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent	Clastran is public transportation that serves Jefferson and Northern Shelby County and areas in the inner city not served by MAX. Paratransit Clastran transports Senior Citizens who may or may not have physical disabilities. Wheelchair seating/Lift	ClasTran (Birmingham Regional Paratransit Consortium)	\$4.00 each way	(205)739-6767

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
	Wilsonville	Platform/Step Assistance			
Shelby	Alabaster Calera Chelsea Columbiana Harpersville Helena Hoover Meadowbrook Pelham Vincent Wilsonville	Based in Birmingham, this agency provides transportation to children and expectant mothers. Agency covers 30 counties. Hours: 8-5, M-F.	Kid One Transport System, Inc.	Accepts Medicaid Vouchers – Cost based on ability to pay	(205)978-1003
Shelby	Calera	Charter bus service based in Calera, Alabama.	New Direction Charter Corporation	\$550.00 minimum - \$3.00 per ¼ mile	(205)668-1655
Shelby		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(256)549-7702
 Sumter	York	Serves senior citizens in York, Alabama.	City of York		(205)392-5231

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Sumter		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		1-800-362-1504
Sumter	Cuba Emelle Epes Gainesville Geiger Livingston York	Provides bus service in Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Perry & Sumter Counties. This is a service open to the public. Call for more information. Wheelchair seating Lift Platform	West Alabama Public Transportation		(334)289-5789
 Talladega	Talladega	A comprehensive education and rehabilitation system serving children and adults who have disabilities. Wheelchair seating Lift Platform	Alabama Institute for Deaf & Blind	Clients of this agency Only	(256)761-3443
Talladega	Sylacauga Talladega	Serves individuals with cognitive, intellectual, and developmental disabilities in south Talladega County	ARC of South Talladega	Transportation Services are for the clients of this agency.	(256)245-2323
Talladega	Talladega	Taxi service based in Talladega, Alabama	BC Taxi	Call for information. Medicaid, Insurance and cash	(256)761-0201

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Talladega	Bon Air Childersburg Lincoln Mignon Munford Oxford Sylacauga Talladega Springs Waldo	Serves senior citizens, people with disabilities and people with low incomes in Talladega, Clay, Randolph and Cleburne. Wheelchair seating	CAA of Talladega, Clay, Randolph, Calhoun, and Cleburne Counties		(256)362-6611
Talladega	Clay, Coosa, Randolph, and Talladega Counties	Serves individuals with mental and intellectual disabilities as well as persons receiving substance abuse treatment. Hours: Mon-Fri. 8:00a.m.- 5:00p.m. No charge for travel Wheelchair seating	Cheaha Mental Health and Center	Transportation Services are for the clients of this agency.	(256)245-2141
Talladega	Sylacauga	Serves Sylacauga, Alabama through the Parks & Recreation Department. Transportation is provided through S.A.F.E. for consumers only.	City of Sylacauga Parks & Recreation		(256)249-8561
Talladega		SPOT provides transportation to area residents. The purpose is to enhance access to health care, shopping, education, employment, public services	SPOT (SYLACAUGA'S PUBLIC ON-TIME TRANSPORTATION)	\$2.00 for first 5 miles and \$1.00 for each additional 5 miles. \$1.00 per trip within	(256) 245-3675 FAX (256) 245-4343 Service/Intake http://safefamil

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		and recreation as well as to bring affordable transportation to all individuals. The JARC (Job Access Reverse Commute) program provides free transportation for residents who meet the income qualification and who are employed, being trained for employment or who are seeking employment. SPOT travels to Birmingham the 2nd and 4th Tuesday of every month. 6:00 am-5:00 pm, Mon-Fri	(SPOT Continued)	the Sylacauga city limits for those 55 years of age and older or individuals with disabilities. \$20.00 for round trip to Birmingham the 2nd and 4th Tuesday of every month.	yservicescenter.com
Talladega	Talladega	Public bus service in Talladega County. Call for details. Wheelchair seating/Lift Platform	Talladega County (East Alabama Regional Planning & Development Commission)	General Public: \$2.00 the first 5 miles and \$1.00 for each additional 5 miles. Seniors and individuals with disabilities receive a discount.	Oak Grove - (256)249-2800 Sylacauga - (256)249-9085 Talladega - (256)362-0514 Childersburg - (256)378-7037 http://www.earpd.org/pages/?pageID=28
Talladega	Munford	Provides limited transportation for senior citizens in Munford, Alabama.	Town of Munford	Persons attending the Senior Center Only	(256)358-9050 (256)358-6437

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Talladega	Oak Grove	Provides limited transportation for senior citizens in Oak Grove, Alabama. Wheelchair seating	Town of Oak Grove		(256)249-9971 (256)249-2800 (256)510-2910
 Tallapoosa		Rural public transportation serving Tallapoosa County. Hours of operation Mon.-Fri. 8:00 a.m.-3:30 p.m. Wheelchair seating	Area Referral Information Service for the Elderly (ARISE)	Adults ages 17-54: \$3.00 for one way and \$6.00 for round trip. Children under age 16 and adults over age 55: \$2.50 one way and \$5.00 per round trip. Any extra stops are \$1.00 for all age groups. Call for fees for destinations outside of a five mile radius of Alexander City.	(256) 329-8444
Tallapoosa	Alexander City	Serves senior citizens in Alexander City, Alabama Wheelchair seating	City of Alexander City Senior Meals	MEMBERS ONLY	Nutrition Center (256)234-4074 Janice Taylor
Tallapoosa		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(334)502-5468
Tallapoosa	Jacksons' Gap	Charter bus service based in Jacksons Gap, Alabama.	Southern Transportation Services, Inc.	Call for information.	(256)825-0186 (800)303-7860
Tallapoosa	Camp Hill	Serves senior citizens in Camp Hill, Alabama.	Town of Camp Hill Senior Center	MEMBERS ONLY	(256)896-2943

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 Tuscaloosa		Non-Emergency Transportation	Always There In-Home Care, LLC-Northport	There is a fee for their service. They do not accept Medicaid.	(205)248-9822
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa	Serves individuals with cognitive, intellectual, and developmental disabilities in Tuscaloosa county. Wheelchair seating	ARC of Tuscaloosa County, Inc.	Transportation Services are for the clients of this agency.	(205)556-4900
Tuscaloosa		Non-Emergency Transportation	Bama Partners Inc		(205)758-4337
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa	Limousine & sedan service based in Tuscaloosa, Alabama.	Crown Limousine & Sedan Service	There is a fee for their service Call for information. Licensed to go anywhere in the state.	(205)758-3875
Tuscaloosa	Tuscaloosa County	Serves senior citizens in Tuscaloosa County. Wheelchair seating/Lift	FOCUS on Senior Citizens of Tuscaloosa Co. Inc.		(205)758-3393
Tuscaloosa		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(205)391-6771 1-800-362-1504

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COUNTY	CITY	TYPE OF TRANSPORTATION	COMPANY/ AGENCY	INFORMATION ON COST (Subject to change)	HOW TO ACCESS
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa		Northstar Paramedic Services		(205)345-0911
Tuscaloosa	Brookwood Holt Lake View Northport Tuscaloosa	Taxi service. Not wheelchair accessible	Radio Cab Service	Call for information.	(205)758-2831
Tuscaloosa	Tuscaloosa	Public transit system for the City of Tuscaloosa. This bus system offers fixed route and demand response service. Call for more information. Wheelchair seating/Lift Platform	TTA - Tuscaloosa Transit Authority (Also listed as Tuscaloosa Co. Parking & Transit Authority)		(205)343-2300
Tuscaloosa		Provides transportation to and from work for individuals referred through ADRS or DHR	Easter Seals of West Alabama	Free for 6 months	205-722-1004 205-759-1211
Tuscaloosa	Tuscaloosa	Charter passenger service for groups based in Tuscaloosa, Alabama.	Tuscaloosa Charter Service	Call for information.	(205)556-5757
Tuscaloosa	Northport	Serves children and adults with cerebral palsy and other disabilities throughout West Alabama through a full array of services and resources. Wheelchair seating/Lift Platform	United Cerebral Palsy of West Alabama, Inc.		(205)345-3031

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Tuscaloosa		Fee based taxi service. Not wheelchair accessible	Alabama Sterling Limo-Cab		205-242-2689
Tuscaloosa		Fee based taxi service. Not wheelchair accessible	Dixie Cab Service		205-310-2819
Tuscaloosa		Provides transportation for persons with developmental disabilities. Services Tuscaloosa, Bib and Pickens Counties.	Dial- A-Ride (AAWA)	Operates Monday through Friday from 8:00 a.m. until 5:00 p.m.	205-333-1577
Tuscaloosa		Fee based taxi service. Not wheelchair accessible	On Time Transportation		205-752-6603
 Walker	Sumiton	Charter bus service based in Sumiton, Alabama.	Adventure Bus Charters & Tours, Inc.	Call for information.	(205)648-2732
Walker		This service assists Medicaid Recipients to arrange non emergency transportation for medical appointments.	Non Emergency Transportation Coordinator		(256)584-4109
Walker		Public Transit - Rural	Northwest Alabama Transportation System (NATS)		(205)387-0541

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Walker	Walker County	Serves individuals with mental and developmental disabilities and senior citizens. Wheelchair seating/Lift Platform	Northwest Alabama Mental Health Center	Transportation Services are for the clients of this agency.	(205)302-9000 (205)302-9044 (800)489-3971 (205)387-0541
Walker	Also Marion Winston	Private transportation service located in Jasper, Alabama.	Regional Paramedical Services		(205)384-4310
Walker	Carbon Hill Cordova Dora Eldridge Jasper Nauvoo Oakman Parrish Sipsey Sumiton	Public transportation. Wheelchair seating Lift Platform	Walker County Commission		(205)384-7230
 Washington	Chatom McIntosh Millry	Provides public transportation in Washington County. This is a service open to the public. Wheelchair seating Lift Platform	Exceptional Children, Inc. Washington Co. Rural Public Transportation	Call for more information. Contact Person: Cristy Sullivan	(251)847-2970
Washington		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator		(251)472-4370

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Washington	Chatom	Provides support and assistance to persons with HIV and related illnesses in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties. Wheelchair seating/Lift Platform	South Alabama C.A.R.E.S.	Transportation Services are for the clients of this agency.	(251)471-5277
Washington	Chatom	Serves senior citizens in Washington County, Alabama.	Washington Co. Aging Program and County Commission		(251)847-2208
 Wilcox	Camden	Provides public transportation services in Clarke, Conecuh, Monroe and Wilcox Counties. This is a service open to the public. Wheelchair seating/Lift Platform	Alabama Tombigbee Regional Commission	Call for more information.	(334)682-4234
Wilcox	Dallas, Perry, and Wilcox Counties	Provides services to people with mental health needs, intellectual, and developmental disabilities as well as substance abuse issues. Hours: 7 a.m. - 4 p.m., M-F. Wheelchair seating/ Lift Platform	Cahaba Center for Mental Health	Transportation Services are for the clients of this agency.	(334)418-6500

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Wilcox	Camden Gee's Bend	The Gee's Bend Car Ferry runs daily between Camden and Gees Bend.	Gee's Bend Ferry		(334)682-4929
Wilcox		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
 Winston		Assists Medicaid recipients in obtaining non emergency transportation.	Non Emergency Transportation Coordinator	Call Medicaid for Information	1-800-362-1504
Winston	Haleyville	Operates public bus service in Colbert, Franklin, Lauderdale, Marion, and Winston Counties. This is a service open to the public. Wheelchair seating/Lift Platform/Step Assistance/Railings Provides transportation for dialysis on Monday, Wednesday, and Friday mornings.	Winston County - Northwest Alabama Council of Local Governments	Call for more information.	(256)389-0500 In the Muscle Shoals area and Russellville, call 256-314-0047. In Haleyville, 205 485-7333

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SAFETY RULES FOR RIDING A BUS IN BALDWIN COUNTY ON BRATS http://www.co.baldwin.al.us/PageView.asp?PageType=R&edit_id=255

Once aboard the bus, the following rules apply to everyone:

1. Do not lean or extend the body or articles from the vehicle.
2. No Smoking.
3. No eating or drinking on the bus.
4. Proper clothing consisting of a top, bottom and shoes must be worn at all times. The top or shirt must conceal the front side of torso; the bottom or pants must conceal from the waist down to approximately 18 inches and if the shoes are of lace style, these laces must be tied.
5. Talk to driver only when necessary.
6. When de-boarding the bus, please wait until the bus has pulled away before crossing the street.
7. No loud talking, or use of profanity.
8. No Audio devices other than with use of headsets.
9. Passengers must treat each other with respect. Seat belts are recommended to be worn at all times.
10. It is the passenger's responsibility which is using the oxygen cylinder to make sure each oxygen cylinder is secured to prevent movement and leakage. Each cylinder should be loaded and secured in an upright position. "Secured" means that the cylinder is not free to move when the vehicle is in motion.
11. It is the passenger's responsibility which is using the oxygen cylinder to make sure oxygen cylinders or other medical support equipment should never be stored or secured in the aisle. Make sure that the seating of the passenger requiring oxygen does not restrict access to exits or use of the aisle.
12. Since the release of oxygen from a cylinder could accelerate a fire, it is the passenger's responsibility which is using the oxygen cylinder to make sure each cylinder should be secured away from sources of heat or potential sparks. Securing personal oxygen tanks are the passenger's responsibility.
13. Aisles of the bus must be clear at all times.

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PEOPLE WHO REFUSE TO FOLLOW THE NECESSARY RULES CAN BE REFUSED SERVICE.

TIPS FOR RIDING THE BIRMINGHAM-JEFFERSON COUNTY TRANSIT

http://www.bjcta.org/riding/steps_to_ridemax.cfm

The Birmingham-Jefferson County Transit Authority Riders Code of Conduct

To help ensure the safety, security, comfort and convenience of all those who use our services, the Birmingham-Jefferson County Transit Authority (BJCTA) created a policy to regulate conduct on BJCTA property. In simple terms, it's best described as the way to "ride right". When you ride right, you treat others as you would like to be treated. You should show respect for your fellow passengers and the transit vehicles and facilities you use.

Everyone benefits when you ride right. BJCTA transit passengers enjoy a safe, secure, comfortable and inviting atmosphere, and the overall efficiency of the transportation system improves.

Anyone in violation of the actions below may be asked to leave the BJCTA vehicle or facility, and risk suspension of their privileges to use BJCTA transit or enter transit property.

BJCTA's Riders Code of Conduct can be summed up with the following common-sense guidelines:

- Have the correct fare ready to pay (Drivers cannot make change)
- Respect other passengers' privacy
- If standing on a crowded bus, move to the rear of the bus to make room for others.
- Do not cause safety problems
- Use headphones
- No eating, smoking, littering. Possession or consumption of illegal drugs is prohibited.
- No alcoholic beverages

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- Do not harass driver or other riders
- Inappropriate touching or inappropriate comment(s) will not be tolerated
- Soliciting money or distributing literature on BJCTA buses is not allowed at any time.
- Possession of any article defined as a weapon is prohibited on any BJCTA bus.
- Riders must remain behind the yellow line, and stay seated or secure until the bus comes to a complete stop.
- Do not lie down on the seats
- Respect transit property
- Use of BJCTA services and facilities are for transportation purposes only.

How Can You Help

If you see a problem on the bus, tell the driver. Please remember that safety and security problems are treated with higher priority.

- If situations prevent you from alerting the driver and you see a serious crime being committed or a medical emergency, call 9-1-1 to report the problem when it's safe to do so.
- **BE PREPARED** to give the bus route number and direction the bus was traveling. The "Bus number" also helps identify the bus. Inside the bus, the coach number appears in the right front corner, opposite the driver. On the outside of the bus, the coach number appears on the outer corners. It is a three or four-digit number.

Safety Rules

BJCTA cares about you and your safety. Here are some simple rules to ensure your safety.

1. Bus Operators are not allowed to stop and board passengers once the bus has pulled away from the curb in a station or bus stop. Please try to be at bus bay/stop five minutes prior to scheduled departure time.
2. Collapsible or folding baby strollers are allowed on the bus, but must be folded while on board and the aisle should not be blocked.
3. Please ring the bell one block before your stop to allow the Operator enough time to bring the bus to a safe stop.
4. To prevent tripping hazards, do not extend your legs or other items into the aisle.
5. Please refrain from talking to the bus operator while the bus is in motion.
6. Please allow other passengers to exit before entering.
7. Be sure to use the handrails when going down the steps.

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8. If you are going to cross the street after getting off the bus, wait for the bus to leave and be aware of oncoming traffic. Never cross in front of a bus.
9. Cross streets only in designated cross walks, and be sure to obey all traffic signals.

We appreciate your help in abiding by these rules, and thank you for doing your part to "ride right."

Six Easy Steps to Riding a BJCTA Bus

1. Plan your trip.

You can use the online BJCTA Google Transit any time to find the nearest BJCTA stops to your location. Need more assistance? Just call 205-521-0101 any time Monday through Friday from 6:00 a.m. to 9:00 p.m. (CST) or on weekends and holidays from 8:00 a.m. to 9:00 p.m. (CST). BJCTA's Customer Assistance Representatives are ready to help you get where you want to go. Just tell us where you are, where you want to go, and what time you need to arrive. We'll tell you the closest bus stop, what time to catch your bus, how long your trip will take, what transfers you may need to make, and how much your trip will cost. We also can direct you to convenient locations to buy monthly passes.

If you wish, we'll mail you a personalized trip plan and the individual route schedules you'll need. Or pick up maps and schedules at your nearby BJCTA Central Station or local public library. More information is available at the BJCTA Customer Service Store, located at 1735 Morris Ave. in downtown Birmingham or call 205-521-0101.

2. Go to your bus stop.

Arrive at your stop 5 minutes before the actual time the bus is due to arrive. Before boarding the bus, double-check the route number and name displayed above the driver's windshield. If you're not sure it's the right bus, just ask the driver.

3. Have your fare ready.

Exact cash or a BJCTA pass are acceptable fares. The base fare for a single ride for most local trips is \$1.25. The VIP Paratransit fare is \$2.00. The [Fare Structure](#) lists prices for various options.

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If you have a Day Pass Voucher, please present the voucher to your first bus operator for validating. On any subsequent bus trips, always present the voucher to your bus operator for validating.

4. Get on your bus.

Allow other passengers to get off before boarding. Board through the front door of the bus. Riding the bus is easy; just follow these simple rules. Sit anywhere you like. Generally, seats near the front door are reserved for elderly and mobility-impaired passengers. You may carry on baby strollers, carts, and other small items; just make sure they don't block the aisle.

If you need to access BJCTA by wheelchair, BJCTA's buses are equipped with wheelchair lifts. Guide dogs and other service animals are permitted on BJCTA vehicles. Please see [Accessibility Information](#) for more details or call 205-521-0101.

Please see ["Bikes on BJCTA"](#) for details on how to travel with your bicycle.

5. Deposit your fare.

If you do not have a BJCTA pass, you must insert the exact fare into the farebox as you board. Fareboxes accept \$1, \$5, \$10, and \$20 bills and/or coins, including \$1 coins.

Day Passes are available on all buses and from Central Station ticket agents. Passengers making transfers to a second bus are required to pay a second fare or purchase a Day Pass (Adult Transfer \$0.25 or Elderly/Disable Transfer \$0.15).

PLEASE NOTE: Bus Operators cannot make change of any kind.

6. Getting off at your stop.

About one block from your stop, press one of the yellow plastic cables (next to the windows on most buses) or the silver cable (above the windows on other buses). This signals the operator that you want to get off at the next stop.

Exit through the front or rear doors. The Bus Operator will open the front door.

Passenger Safety Tips

Passenger Safety

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BJCTA wants every passenger's ride to be a pleasant one. However our first priority is the safety of our riders. Being a well informed rider can greatly reduce the risk of injury to yourself or other passengers while riding the bus. Pass this information on to family members and friends who use the bus. We want all of our riders to know how to use the BJCTA transit system SAFELY.

If Help Is Needed

All BJCTA buses are equipped with two-way radios. If an emergency occurs that requires the Police, Fire or Emergency Medical Services, your driver can call for help immediately.

If you or another passenger see any action or incident that could jeopardize the health of someone, it is important that you notify your driver immediately. Your actions could prevent injury to someone and prevent damages to BJCTA buses or property.

General Safety

Recreational equipment such as skateboards, roller skates or roller blades are not allowed on BJCTA property or buses.

1. Beware of pickpockets that may be near you if you become jostled in a crowd.
2. Hold your purse tightly, close to your body.
3. Always keep your wallet in a front pocket or inside coat pocket, or in a buttoned hip pocket.
4. Only 1 to 2 grocery bags are allowed on buses and must not take up a seat or block the aisle.
5. If you are carrying a buggy, it must be folded upon boarding and not block the aisle.
6. If you are traveling with children it is important that they are well supervised.
7. To prevent separation from children, be sure to board together.
8. Strollers should be folded upon boarding.
9. When exiting the bus, always leave with children in front of you, never behind you.

About Personal Security

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In addition to safety, personal security of riders is important to BJCTA customers. Though no plan will guarantee 100% results, the following is a course of action that when practiced, can add to your personal safety.

1. When using public transportation, know the route. If traveling late at night, have someone meet you at the bus stop to accompany you when walking home.
2. When waiting for a bus, wait near other people. On the bus, sit close to the driver. When riding BJCTA, sit with a crowd. Don't isolate yourself. There is safety in numbers.
3. Plan your trips to avoid waiting unnecessarily at bus stops. Call BJCTA's Customer Service Call Center for Information at 205-521-0101 for transit schedules.
4. When walking to a bus stop, walk with confidence and be alert to your surroundings.
5. Be aware of places you can get help on your route, like open stores, restaurants and public telephones.
6. Avoid taking short cuts or waiting in unlit areas.
7. If traveling at night, you may request a stop on your route to get off the bus at locations other than regular bus stops. Leave the bus by the front doors.
8. Avoid displaying money or jewelry in public places. Have your fare ready when boarding a bus or buying a BJCTA ticket.
9. Watch your handbag and packages. Do not leave them unattended. Put your purse, packages, etc. in your lap. Keep your handbag close to you.
10. Visually scan your surroundings. If something looks suspicious, contact security or the police.

Birmingham-Jefferson County Transit Authority wants you to be a safe, well-informed customer and pedestrian. Safety awareness can prevent accidents.

Alabama Department of Mental Health Office of Advocacy Services

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THE WAVE TRANSIT SYSTEM (MOBILE) SAFETY RULES AND TIPS

http://www.thewavetransit.com/page_routes.asp?PageID=177&categoryID=9

Some Basic Safety Rules:

- Stop, look, & listen before you cross the street.
- Jaywalking is not safe, so cross at a corner or use a crosswalk.
- Always be on the lookout for cars.

Boarding Procedures

- Do not stand on the street.
- Waiting for the bus is no time for play. You could cause an accident.
- Patrons wishing to board a Wave Transit vehicle may board at any bus stop or at any intersection along the route as long as you signal the driver and are on the same side of the street as the vehicle.
- To ensure that the driver sees you it is suggested that you wave.
- If you don't make it to the stop in time for the bus, another bus will be along soon. Whatever you do, do not run after the bus. It is too easy to get hurt that way.
- The bus will open its front door once it has come to a complete stop. You may board at that time.
- The handrails are there to make it safer when you board. Please use them and watch your step.
- Step from the curb right onto the step of the bus.

While on the Bus

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- Take a seat. Be comfortable, be safe.
- If there are not enough seats to go around, stand behind the yellow line and brace yourself.
- Do not stand on the steps. Do not put your head or arms out the windows. Just relax and enjoy the ride.
- Please, no eating, drinking, smoking, loud music or weapons are allowed on the bus. Be considerate of other riders. Do not rest your feet on the seat in front of you.

Getting Off the Bus

- It is a good idea to get ready to leave when you are one stop away from your destination.
- Front doors are for boarding the bus, rear doors are for exiting the bus. Please use the rear door if you are exiting.
- Use the handrails to get off the bus, just as you used them to board.
- Please be careful when you step off the bus. Do not step between the bus and the curb.
- As soon as you have exited, step away from the bus.
- If you drop something, do not try and pick it up until the bus has driven away.

After Dark Stops

Buses on the evening service routes will be able to drop off riders in a safe, lighted area other than at a bus stop sign. Rider must inform the Bus Operator in advance of the stop.

The Wave Transit System prohibits the possession or carrying of dangerous weapons on its vehicles and property. "Dangerous weapon" is defined as any object or device designed or intended to cause injury to persons or property.

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HOW TO RIDE THE MONTGOMERY AREA TRANSIT SYSTEM

<http://www.montgomerytransit.com/HowToRide.html>

- **Where do you want to go?** Does a bus route serve your destination? Find out by looking at the system map.
- **What day will you be traveling?** All fixed routes have bus service Monday through Friday. Some routes also have Saturday service.
- **What time do you need to get there?** Buses run from every twenty minutes to every 90 minutes, depending on the route and the time of day.
- **Where do you want to start?** Does a bus route operate near where you live? Remember, you can put your bike on the front of the bus!

Bus Routes and Schedules: Each bus route schedule shows when a bus will leave major stops along its route. Since weekday schedules are usually different from Saturday schedules, make sure you're using the right schedule.

Bear in mind that times shown are approximations. Actual arrival and departure times may vary according to traffic conditions. You should arrive at the bus stop at least five minutes before your bus is scheduled to leave. All information in bus schedules is subject to change. If this is your first time using the bus, call (334) 262-7356 for the most up-to-date information. Check this web site for schedule updates or for a copy of this information in alternate format, call Customer Service at (334) 262-7356.

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Routes with Alternating Destinations: Some bus routes go to one destination on some trips and to an alternate destination on other trips. Check the schedules and the sign on the front of the bus to make sure the bus you board is going to your destination.

Payment Options: There are a variety of payment options designed to make paying your fare as convenient and easy as possible. See the [Fare](#) page for details.

Boarding the Bus: Once you've determined which route to take, what time the bus runs, how much it will cost, and where you might have to change buses, you're ready to climb on board.

MATS Buses operate on the "FLAG SYSTEM" which means you may catch the bus anywhere along the route simply by waving to the operator to signal her/him to stop. You should be at the bus stop at least five minutes before your bus is scheduled to leave.

As the bus approaches, confirm the route number, route name, and direction of travel by checking the sign above the windshield. Signal the operator to stop by waving. Wait until the bus comes to a complete stop and the door opens before you board.

Place your cash (exact change required) in the farebox, or show your Pass to the operator.

Once you've paid your fare, move immediately to a vacant seat. Take window seats first. If you must stand, hold on to the railings or seat backs. Federal Law requires passengers to remain behind the yellow line for their safety. Stay clear of the doorways, keep the aisles and stairwells clear, and keep your arms, hands, and head inside the bus at all times.

Special Seating: Priority seats for seniors and passengers with disabilities are located behind the operator. Buses also have designated wheelchair areas. When a person in a wheelchair is boarding, people seated near the lift or ramp are required to move to make room for that person.

Exiting the Bus: About one block before your destination, signal the operator that you want to get off the bus. To signal your stop, pull the bell cord once or press the rubber strips between the windows.

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Please remain seated until the bus comes to a complete stop. Exit through the rear door whenever possible. For your safety, hold on to the door handles until you clear the door. If a person in a wheelchair is exiting, you should exit first.

If you have questions, the bus operator will gladly help, but please try not to distract the operator while the bus is moving. Be sure you don't leave anything behind when you leave the bus. Thanks for riding!

The Way the United States of America Addresses Transportation

- The Federal Transit Administration is the agency which oversees the various transportation programs.
- Each state has an agency or agencies which actually administers the programs. In Alabama it is the United We Ride Commission overseen by the Alabama Department of Senior Services and also the Alabama Department of Transportation.
- Alabama has Regional Planning and Development Commissions. Each Commission represents a group of counties. (The information regarding these commissions and contacts are in this book or you can go to the website of the Alabama Association of Regional Councils at <http://www.alarc.org/> .)

Suggestions for Getting Involved in Your Local Transportation Planning

Provided by Sharon Coats of the Alabama Department of Senior Services

Citizens should attend the human services transportation coordination meetings to become involved with transportation planning in their areas. Each Regional Planning Commission holds these meetings to allow citizens as well as stakeholders to voice their concerns about transportation coordination. Citizens can become involved by attending steering committee meetings held by public transportation providers and also attend MPO meetings to discuss transportation concerns.

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For information about Job Access and Reverse Commute and New Freedom Grants, providers can contact our office or visit our website www.unitedweridealabama.com . Agencies interested in becoming a rural transportation provider or interested in a grant to assist with purchasing vehicles to transport the elderly and/or disabled individuals (Section 5310 Program), agencies should contact Alabama Dept. of Transportation.

ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS

ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
Alabama-Tombigbee Regional Commission	6	<p><u>Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington and Wilcox</u></p> <p><i>From the website: "The Alabama-Tombigbee Regional Commission Transportation Program provides Section 18 funded transportation services for the citizens of Clarke, Conecuh, Monroe and Wilcox County. The program currently runs 23 vehicles, eight of which are handicapped accessible, enabling this transportation program to provide service to the elderly and handicapped. ATRC Rural Transportation has contracts with</i></p>	<p>107 Broad Street Camden, Alabama 36726 Telephone: 334-682-4234 Executive Director: John Clyde Riggs http://www.alarc.org/atrc/index.htm</p>

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ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
		several organizations in the area and one van pool route as well as providing demand response transportation services for individual transportation needs."	
<p>Central Alabama Regional Planning and Development Council</p>	<p>9</p>	<p><u>Autauga, Elmore and Montgomery</u></p> <p><i>From the website:</i> The Central Alabama Regional Planning and Development Commission is a public agency established by the voluntary association of local governments. The Commission is organized under permissive state enabling legislation, Title 11, Sections 85 - 50 through 85 - 73, Code of Alabama, 1975, as an advisory planning commission.</p> <p>The Commission studies regional problems of mutual interest to cities and counties with the objective of guiding the development of policy and making action recommendations to carry out programs and projects to benefit member governments.</p>	<p>430 South Court Street Montgomery, Alabama 36104 Phone: 334.262.4300 Fax: 334.262.6976 Executive Director: Bill Tucker http://www.carpdc.com/</p>

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ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
East Alabama Regional Planning and Development Commission	4	<p><u>Calhoun, Chambers, Cherokee, Clay, Cleburne, Coosa, Etowah, Randolph, Talladega, Tallapoosa</u></p> <p><i>From the website:</i> Transit system planning, marketing, and administrative services are also provided by the Commission's staff as a part of the Areawide Community Transportation System (ACTS) serving six counties in East Alabama. The Commission also administers demand-response public transit systems in Piedmont and the urban and rural areas of Calhoun County. In addition, the Commission administers demand-response rural public transit services in Cherokee, Clay, Cleburne, Coosa, and Talladega Counties.</p>	<p>P.O. Box 2186 Anniston, Alabama 36202 Phone: 256.237.6741 Fax: 256.237.6763 Executive Director: Bill Curtis http://www.earpdc.org/</p>
Lee-Russell Council of Governments	10	<p><u>Lee and Russell</u></p> <p><i>From the website:</i> The Lee-Russell Rural Planning Organization is designed to help facilitate communication between local rural governments and the Alabama Department of Transportation and allow input from rural areas into</p>	<p>2207 Gateway Drive Opelika, Alabama 36801 Phone: 334.749.5264 Fax: 334.749.6582 Executive Director: Suzanne G. Burnette http://www.lrcog.com/</p>

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ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
		<p>ALDOT's decision making process.</p> <p>Each Urbanized Area in the United States with a population of 50,000 or more is required by the Federal Highway Act of 1962 to establish a Metropolitan Planning Organization. MPOs are responsible for the continuing, cooperative and comprehensive transportation planning process for their particular Urbanized Area. The Auburn-Opelika MPO (AOMPO) was formed in 1982 after the 1980 Census established the population of the Auburn-Opelika Urbanized Area at 51,823. In cooperation with the Alabama Department of Transportation (ALDOT) and the Federal Highway Administration (FHWA), the AOMPO is responsible for carrying out the metropolitan transportation planning process for the Auburn-Opelika Urbanized Area.</p>	
North-Central Alabama Regional Council of Governments	11	<p><u>Cullman, Lawrence and Morgan</u></p> <p><i>From the website:</i> NARCOG is the</p>	<p>P.O. Box C Decatur, Alabama 35601 Phone: 256.355.4515 Fax: 256.351.1380</p>

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ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
		<p>North-central Regional Council of Governments. NARCOG's Board of Directors consists of representatives from seven participating member Governments, including the County Governments of Cullman, Lawrence and Morgan, and the Municipal Governments of Cullman, Decatur, Hartselle and Moulton.</p> <p>Organized in 1966, NARCOG is one of twelve Councils of Governments across the State of Alabama. Under Legislative Act 1126, NARCOG is responsible for a scope of services which includes: Urban and Regional Planning, Community and Economic Development, Grants and Grant Management, Aging Program, Medicaid, Senior Aides Program, Revolving Loan Fund, the Metropolitan Planning Organization and the Rural Planning Organization.</p>	<p>Executive Director: Neal Morrison http://www.narcog.org/</p>
Northwest Alabama Council of Local Governments	1	<u>Colbert, Franklin, Lauderdale, Marion, and Winston</u>	<p>P.O. Box 2603 Muscle Shoals, AL 35661 Telephone: (256)389-0500</p>

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ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
		<p><i>From the Website:</i> The Transportation Planning staff works with local communities and agencies to oversee the implementation of transportation planning efforts throughout the five county regions. NACOLG also serves as the host agency for the Shoals Area Metropolitan Planning Organization (MPO) and the Northwest Alabama Rural Planning Organization.</p> <p>This agency is responsible for the administration of the transportation planning process in the Shoals Urban Area. Duties and responsibilities of the MPO are outlined in the Shoals Area Unified Planning Work Program, which is prepared and updated each fiscal year. MPO's have a responsibility for planning, programming and coordination of federal highway and transit investments. MPO member governments are the cities and towns of Florence, Muscle Shoals, Sheffield, Tuscumbia, Killen, Leighton, St.</p>	<p>http://nacolg.com/</p>

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		<p>Floriam and the urbanized portions of Colbert and Lauderdale Counties.</p> <p>Furthermore, the MPO Planning Staff also prepares the Shoals Area Long Range Transportation Plan which is forecasted for a 25-year span, and the Transportation Improvement Program (TIP), which addresses transportation projects within the Shoals area for the next four years.</p> <p>The RPO is required by federal highway statutes to involve rural local officials in the development and implementation of statewide transportation plans and project investment decisions. The RPO is made up of the non-urbanized cities, towns, and counties of the region.</p> <p>Transportation Planning Staff is available to assist counties and municipalities with state and local transportation projects, grants administered by the Alabama Department of Transportation, transportation studies, and mapping.</p>	

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Regional Planning Commission of Greater Birmingham	3	<p><u>Blount, Chilton, Jefferson, Shelby, St. Clair and Walker</u></p> <p><i>From the website:</i> The Birmingham Metropolitan Planning Organization (MPO) is responsible for comprehensive transportation planning in Jefferson and Shelby counties. Members of the MPO include local and state government officials as well as representatives from the Birmingham-Jefferson County Transit Authority (BJCTA) and the Alabama Department of Transportation (ALDOT).</p> <p>The Heart of Alabama Rural Planning Organization (HARPO) is responsible for transportation consultation in Blount, Chilton, St. Clair, and Walker counties. Members of HARPO include local and state government officials</p>	<p>1731 First Avenue North, Suite 200 Birmingham, Alabama 35203 Phone: 205.251.8139 Fax: 205.328.3304 Executive Director: Charles Ball http://www.rpcgb.org/</p>

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		<p>as well as representatives from the Alabama Department of Transportation (ALDOT).</p> <p>HARPO provides a venue for public officials to confer with ALDOT representatives about transportation issues, especially those regarding the State Transportation Improvement Plan (STIP) and 5-Year Plan, by providing comprehensive information about transportation projects and processes. In addition, HARPO provides an avenue for the public in rural areas to become involved in the transportation planning process. HARPO assists rural communities in developing a long-range vision for transportation through the identification of issues and needs.</p>	
South Alabama Regional Planning Commission	8	<p><u>Baldwin, Escambia and Mobile</u></p> <p>The Transportation Planning Department provides administration of the Mobile Metropolitan Planning Organization (MPO) for the urbanized</p>	<p>P.O. Box 1665 Mobile, Alabama 36633 Phone: 251.433.6541 Fax: 251.433.6009 Executive Director: Russ Wimberly http://www.sarpc.org/</p>

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ALABAMA PLANNING AND DEVELOPMENT COMMISSIONS	REGION	COUNTIES SERVED	CONTACT INFORMATION
		<p>areas of Mobile County. Staff maintains and develops the 25 year Transportation Long Range Plan (TLRP), the 5 year short range plan (the TIP, or Transportation Improvement Program), the Congestion Management Process (CMP), the carpooling CommuteSmart Program and the annual planning budget (the UPWP, or Unified Planning Work Program). The Department also works with the areas of the Region that are not included in the MPO study area; this program is the Rural Planning Organization (RPO). The RPO includes a strategic planning process among participants to identify future transportation improvements in the rural, "non-MPO" areas.</p> <p>The Mobile Metropolitan Planning Organization and the South Alabama Regional Planning Commission strives to enhance access to transit service in Southwest Alabama through the coordination of existing and future services. In order to achieve this goal, the Coordinated Human Service</p>	

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		<p>Transportation Plan was developed to inventory existing transit services, identify unmet needs, identify ways to minimize duplication, and recommend provisions for cost-efficient transit services.</p>	
<p>Southeast Alabama Regional Planning and Development Commission</p>	<p>7</p>	<p><u>Barbour, Coffee, Covington, Dale, Geneva, Houston and Henry</u></p> <p><i>From the website:</i> The Southeast Alabama Regional Planning and Development Commission (SEARP&DC) was created in 1969 under legislation passed by the Alabama State Legislature. The Commission is administered and governed by a group of 35 individuals from the seven member counties. These individuals act as liaisons for the citizens in their counties. The needs of the citizens are given to SEARP&DC and goals are established. The staff of SEARP&DC are constantly striving to make Southeast Alabama a better</p>	<p>P.O. Box 1406 Dothan, Alabama 36302 Phone: 334.794.4093 Fax: 334.794.3288 Executive Director: Thomas B. Solomon http://www.searpc.org/</p>

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		<p>place to live.</p> <p>Our Mission The Southeast Alabama Regional Planning and Development Commission was formed to assist communities with a number of services. A number of departments fall under the umbrella of SEARP&DC. These include Community and Economic Development, Head Start, Senior Aides, and Wiregrass Transit.</p>	
<p>South Central Alabama Development Commission</p>	<p>5</p>	<p><u>Bullock, Butler, Crenshaw, Lowndes, Macon, Montgomery, and Pike</u></p> <p><i>From the website:</i> The South Central Alabama Development Commission (SCADC) is a public, quasi-governmental agency that provides aging, planning and GIS, economic and community development services to its member governments. For over 30 years, our staff has successfully assisted local governments in preparing planning strategies, securing and administering development grant funds, and providing aging</p>	<p>5900 Carmichael Place Montgomery, Alabama 36117 Phone: 334.244.6903 Fax: 334.270.0038 Executive Director: Tyson Howard http://scadc.state.al.us/</p>

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		<p>assistance, thereby allowing local officials to make informed decisions regarding their community's future and providing additional benefits for their citizens.</p> <p>The SCADC region includes Bullock, Butler, Crenshaw, Lowndes, Macon, Montgomery, and Pike Counties. SCADC is governed by a 29 member Board of Directors with four representatives from each county in the region, plus one member-at-large elected annually on a rotating basis. Members of the Board of Directors include representatives of agriculture, businesses, organized labor, professions, elected public officials, and representatives of minority groups.</p>	
<p>Top of Alabama Regional Council of Governments</p>	<p>12</p>	<p><u>DeKalb, Jackson, Limestone, Madison and Marshall</u></p> <p><i>From the website:</i> TARCOG helps local governments improve the quality of life for the region's more than 550,000 residents. The Council</p>	<p>5075 Research Drive, NW Huntsville, Alabama 35805-5912 Phone: 256.830.0818 Fax: 256.830.0843 Executive Director: Robert B. Culver http://www.tarcog.org/</p>

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		<p>does this by obtaining funding for local government assistance, coordinating local governments' responses to regional issues, and providing a wide range of services to the region's governments and residents. TARCOG helps member government's work together to address issues best solved cooperatively, rather than independently. TARCOG also provides services and technical assistance to different communities that are unable to provide their own personnel due to funding issues. The services are in three program areas: Aging, Economic Development, and Planning.</p>	
West Alabama Regional Commission	2	<p><u>Bibb, Fayette, Greene, Hale, Lamar, Pickens and Tuscaloosa</u></p> <p>The West Alabama Regional Commission is made up of representatives from the seven counties and 37 municipalities in Region 2. The council is governed by an executive committee and a board</p>	<p>4200 Highway 69 North, Suite 1 P. O. Box 509 Northport, AL 35476 Telephone: (205) 333-2990: (205) 333-2990 http://www.warc.info/</p>

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		<p>of directors.</p> <p>The WARC receives its funding from federal matching grants, member government dues, an annual appropriation from the State of Alabama, and contract fees.</p> <p>The scope of the council's work includes economic and community development, transportation planning, nutrition and assistance programs for the elderly, a part-time employment program for low income senior citizens, technical assistance, tourism promotion, and public information.</p> <p>The council is also the regional clearinghouse for federal projects and programs. In this capacity the council regularly reviews applications for federal assistance to insure that proposed projects do not conflict with adopted regional plans or duplicate existing or proposed projects.</p>	

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DESCRIPTIONS OF MAJOR ASSISTANCE PROGRAMS

(Copied from the FTA website. http://www.fta.dot.gov/about_FTA.html)

FTA has several major assistance programs for eligible activities. Funds are provided through legislative formulas or discretionary authority. Funding from these programs is provided on an 80/20 Federal/local funding match basis, unless otherwise specified.

PLANNING PROGRAMS

Contact: Metropolitan or Regional Office

This program (49 U.S.C. 5305) provides funding to support the cooperative, continuous, and comprehensive planning program for making transportation investment decisions in metropolitan areas required by 49 U.S.C. 5303 and 5306. The program also provides funding to support the Statewide Transportation Planning process required by 49 U.S.C. 5304.

States receive funds which are then sub allocated to metropolitan planning organizations to develop the metropolitan Transportation Plans and Transportation Improvement Programs required by law. Such plans and programs are to include projects and strategies which support the economic vitality of the metropolitan area, especially by enabling global competitiveness, productivity, and efficiency; increase the safety of the transportation system for motorized and nonmotorized users; increase the security of the transportation system for motorized and nonmotorized users; increase the accessibility and mobility of people and for freight; protect and enhance the environment, promote energy conservation, improve the quality of life and promote consistency between transportation improvements and State and local planned growth and economic development patterns; enhance the integration and connectivity of the transportation system, across and between modes, for people and freight; promote efficient system management and operation; and emphasize the preservation of the existing transportation system.

Of the total amount of funds provided, 82.72 percent is allocated for metropolitan planning. These funds are apportioned by a complex formula to States that includes consideration of each State's urbanized area population in proportion to the urbanized area population for the entire Nation, as well as other factors. States can receive no less

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than 0.5 percent of the amount apportioned. These funds, in turn, are sub-allocated by States to MPOs by a formula that considers each MPO's urbanized area population, their individual planning needs, and a minimum distribution.

The remaining funds are allocated to the States for Statewide planning and other technical assistance activities (including supplementing the technical assistance program provided through the Metropolitan Planning Formula Program), planning support for nonurbanized areas, research, development and demonstration projects, fellowships for training in the public transportation field, university research, and human resource development.

Funds are allocated by a formula that is based on information received from the latest census and the State's urbanized area as compared to the urbanized area of "all" states. However, a State must receive at least 0.5 percent of the amount apportioned under this subsection.

URBANIZED AREA FORMULA PROGRAM Contact: Metropolitan or Regional Office

This program (49 U.S.C. 5307) makes Federal resources available to urbanized areas and to Governors for transit capital and operating assistance in urbanized areas and for transportation related planning. An urbanized area is comprised of an incorporated area and a surrounding densely populated area with a population of 50,000 or more that is designated as such by the U.S. Department of Commerce, Bureau of the Census.

Eligible purposes include planning, engineering design and evaluation of transit projects and other technical transportation-related studies; capital investments in bus and bus-related activities such as replacement of buses, overhaul of buses, rebuilding of buses, crime prevention and security equipment and construction of maintenance and passenger facilities; and capital investments in new and existing fixed guide way systems including rolling stock, overhaul and rebuilding of vehicles, track, signals, communications, and computer hardware and software. All preventive maintenance and some Americans with Disabilities Act complementary paratransit service costs are considered capital costs.

For urbanized areas with 200,000 population and over, funds are apportioned and flow directly to a designated recipient selected locally to apply for and receive Federal funds. For urbanized areas under 200,000 in population, the funds are apportioned to the Governor of each state for distribution. A few areas under 200,000 in population

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have been designated as transportation management areas and receive apportionments directly.

For urbanized areas with populations of 200,000 or more, operating assistance is not an eligible expense. In these areas, at least one percent of the funding apportioned to each area must be used for transit enhancement activities such as historic preservation, landscaping, public art, pedestrian access, bicycle access, and enhanced access for persons with disabilities.

NONURBANIZED AREA FORMULA PROGRAM

Contact: Regional Office

This program (49 U.S.C. 5311) provides formula funding to states for the purpose of supporting public transportation in areas of less than 50,000 populations. After a portion of the funding is set aside for direct assistance to Indian Tribes and the Rural Transit Assistance Program (RTAP—see below), 80 percent of the remainder is apportioned in proportion to each State's nonurbanized population with 20 percent apportioned in proportion to each State's land area. Funding may be used for capital, operating, State administration, and project administration expenses. Each state prepares an annual program of projects, which must provide for fair and equitable distribution of funds within the states, including Indian reservations, and must provide for maximum feasible coordination with transportation services assisted by other Federal sources.

Funds may be used for capital, operating, and administrative assistance to state agencies, local public bodies, and nonprofit organizations (including Indian tribes and groups), and operators of public transportation services. The state must use 15 percent of its annual apportionment to support intercity bus service, unless the Governor certifies that these needs of the state are adequately met, after consultation with affected intercity bus providers. Projects to meet the requirements of the Americans with Disabilities Act, the Clean Air Act, or bicycle access projects, may be funded at 90 percent Federal match. The maximum FTA share for operating assistance is 50 percent of the net operating costs. In States with large amounts of Federally owned lands, the maximum FTA share is based on a "Sliding Scale" with the maximum share set at high as 95 percent, based on the proportion of the State's land area in Federal ownership. In such States, the operating assistance share is 5/8 of the capital share. Matching funds may come from other non-DOT programs eligible to be used for transportation (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway Program.

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RURAL TRANSIT ASSISTANCE PROGRAM

Contact: Regional Office

The Rural Transit Assistance Program (49 U.S.C. 5311(b)(2)) provides a source of funding to assist in the design and implementation of training and technical assistance projects and other support services tailored to meet the needs of transit operators in nonurbanized areas. RTAP has both State and national program components. The State program provides an annual allocation to each State to develop and implement training and technical assistance programs in conjunction with the State's administration of the Section 5311 formula assistance program. The national program provides for the development of information and materials for use by local operators and State administering agencies and supports research and technical assistance projects of national interest. There is no Federal requirement for a local match.

ELDERLY AND PERSONS WITH DISABILITIES

Contact: Metropolitan or Regional Office

This program (49 U.S.C. 5310) provides formula capital funding to States for the purpose of assisting private nonprofit groups and certain public agencies in meeting the transportation needs of the elderly and persons with disabilities. Funds are apportioned based on each State's share of population for these groups of people.

Funds are obligated based on the annual program of projects included in a statewide grant application. The State agency ensures that local applicants and project activities are eligible and in compliance with Federal requirements. The State agency also ensures that private not-for-profit transportation providers have an opportunity to participate as feasible, and that the program coordinates with transportation services assisted by other Federal sources. Once FTA approves the application, funds are available for state administration of its program and for allocation to individual subrecipients within the state. Projects must be derived from a locally developed, coordinated public transit-human services transportation plan. The "sliding scale" matching ratio applies in States with large amounts of Federally-owned lands. Matching funds may be derived from other non-DOT programs (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway program. Seven States may participate in a pilot program which would allow funds to be used for operating costs.

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JOB ACCESS AND REVERSE COMMUTE PROGRAM

Contact: Metropolitan or Regional Office

This program (49 U.S.C. 5316) provides formula funding to States and urbanized areas for the purpose of assisting development and maintenance of transportation services designed to transport welfare recipients and other low income individuals to and from jobs and other job related activities, and to provide reverse-commute services between central cities and suburban employment locations. Sixty percent of the funds are apportioned to urbanized areas over 200,000 based the number of low income persons. Twenty percent of the funds are apportioned to the States based on the number of low income persons in urbanized areas of 50,000 to 200,000 in population for use in these areas. The remaining 20 percent is apportioned to the States based on the number of low income persons outside urbanized area for use in these areas.

Each designated recipient in an urbanized area and each State must select projects competitively. States and designated recipients may use up to 10 percent their apportioned funds for administrative costs, planning and technical assistance. Projects must be derived from a locally developed, coordinated public transit-human services transportation plan. Matching funds may be derived from other non-DOT programs (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway program.

NEW FREEDOM PROGRAM

Contact: Metropolitan or Regional Office

This program (49 U.S.C. 5317) provides formula funding to States and urbanized areas for the purpose of providing new public transportation services and public transportation alternatives beyond those required by the Americans with Disabilities Act (42 U.S.C. 12101 et seq.) that assist individuals with disabilities with transportation. Sixty percent of the funds are apportioned to urbanized areas over 200,000 based the number of persons with disabilities. Twenty percent of the funds are apportioned to the States based on the number of persons with disabilities in urbanized areas of 50,000 to 200,000 in population for use in these areas. The remaining 20 percent is apportioned to the States for use in areas with populations below 50,000.

Each designated recipient in an urbanized area and each State must select projects competitively. States and designated recipients may use up to 10 percent their apportioned funds for administrative costs, planning and

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technical assistance. Projects must be derived from a locally developed, coordinated public transit-human services transportation plan. Matching funds may be derived from other non-DOT programs (including Temporary Assistance for Needy Families—TANF) or the Federal Lands Highway program.

ALTERNATIVE TRANSPORTATION IN PARKS AND PUBLIC LAND PROGRAM

Contact: Metropolitan or Regional Office

This Program (49 U.S.C. 5320) provides funds to support public transportation projects in parks and public lands. Non-motorized transportation systems such as facilities for pedestrians, bicycles, and non-motorized watercraft are also eligible. The program aims to enhance the protection of national parks and public lands and increase the enjoyment of those visiting them. The program is to be administered by DOT in consultation with the Secretary of the Interior. It provides grants for planning or capital projects in or in the vicinity of any federally owned or managed park, refuge, or recreational area that is open to the general public. Projects will be selected by the Department of the Interior and listed in an annual program of projects. SAFETEA-LU authorizes the Secretary of Transportation, in consultation with the Secretary of the Interior, to enter into cooperative arrangements that provide for technical assistance in alternative transportation, the establishment of interagency and multi-disciplinary teams to develop transportation policy, and the development of procedures and criteria for the planning, selection, funding, implementation and oversight of a program of projects. The program is governed by the same requirements as the Urbanized Area Formula Program to the extent the Secretary of Transportation determines to be appropriate, except that 49 U.S.C. 5333(b) labor protections are not extended to this program. Qualified projects \$25 million and over would be carried out through a full funding grant agreement, to the extent that the Secretary considers appropriate, and must have a project management plan. Projects receiving funds under this section are also eligible for funding through a state infrastructure bank or innovative finance mechanism.

CAPITAL INVESTMENT PROGRAM

Contact: Metropolitan or Regional Office

This program (49 U.S.C. 5309) provides capital assistance for three primary activities: new and replacement buses and facilities, modernization of existing rail systems, and new fixed guide way systems.

Eligible recipients for capital investment funds are public bodies and agencies (transit authorities and other state

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and local public bodies and agencies thereof) including states, municipalities, other political subdivisions of states; public agencies and instrumentalities of one or more states; and certain public corporations, boards, and commissions established under state law. Private non-profit and other providers of transportation may be subrecipients in a State-administered program of bus projects. Funds are allocated on a discretionary basis.

Bus and Bus-Related Projects

Eligible purposes are acquisition of buses for fleet and service expansion, bus maintenance and administrative facilities, transfer facilities, bus malls, transportation centers, intermodal terminals (including intercity bus facilities), park-and-ride stations, acquisition of replacement vehicles, bus rebuilds, bus preventive maintenance, passenger amenities such as passenger shelters and bus stop signs, accessory and miscellaneous equipment such as mobile radio units, supervisory vehicles, fare boxes, computers, shop and garage equipment, and costs incurred in arranging innovative financing for eligible projects. Funds are allocated on a discretionary basis.

Fixed Guideway Modernization

A "fixed guideway" refers to any transit service that uses exclusive or controlled rights-of-way or rails, entirely or in part. The term includes heavy rail, commuter rail, light rail, monorail, trolleybus, aerial tramway, inclined plane, cable car, automated guideway transit, ferryboats, that portion of motor bus service operated on exclusive or controlled rights-of-way, and high-occupancy-vehicle (HOV) lanes.

Eligible purposes are capital projects to modernize or improve existing fixed guideway systems, including purchase and rehabilitation of rolling stock, track, line equipment, structures, signals and communications, power equipment and substations, passenger stations and terminals, security equipment and systems, maintenance facilities and equipment, operational support equipment including computer hardware and software, system extensions, and preventive maintenance.

Funds are allocated by a statutory formula to urbanized areas with fixed guideway systems that have been in operation for at least seven years.

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New Starts

This program provides funds for construction of new fixed guideway systems or extensions to existing fixed guideway systems.

Eligible purposes are light rail, rapid rail (heavy rail), commuter rail, monorail, automated fixed guideway system (such as a "people mover"), or a busway/high occupancy vehicle (HOV) facility, or an extension of any of these. In addition, significant corridor-based bus capital projects which either use an exclusive lane or which involve a substantial investment in a defined corridor (such as bus rapid transit) may also be eligible. Projects become candidates for funding under this program by successfully completing the appropriate steps in the major capital investment planning and project development process. Project must be based on the results of an Alternatives Analysis, justified against a set of statutory criteria, and supported by an adequate degree of local financial commitment.

Major new fixed guideway projects, or extension to existing systems financed with New Starts funds, typically receive these funds through a full funding grant agreement that defines the scope of the project and specifies the total multi-year Federal commitment to the project. Projects requesting less than \$75 million in New Starts funds ("Small Starts") go through a streamlined project development process, and would receive these funds through a project construction grant agreement which is a simplified version of a full funding grant agreement.

Funding allocation recommendations are made in an annual report to Congress: "Annual Report on New Starts."

ALTERNATIVES ANALYSIS PROGRAM

Contact: Metropolitan or Regional Office

This program (49 U.S.C. 53396) provides discretionary funding to support the Alternatives Analyses which are required as a prerequisite to receiving a grant for a New Starts project under the Capital Program (see above). Alternatives Analyses are conducted as part of the transportation planning process required by 49 U.S.C. 5303-6 (see above) and are designed to determine the best solution to a local transportation problem. Alternatives Analyses must assess a range of transportation solutions; define a locally-preferred alternative in terms of the mode and alignment of a proposed project, address the funding criteria contained in 49 U.S.C. 5309, and result in

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adoption of the locally preferred alternative into an area's Long Range Transportation Plan. Funding for Alternatives Analyses may also come from the Planning Grant program (49 U.S.C. 5305), the Urbanized Area Formula Program (49 U.S.C. 5307), or other funding available from State and local sources to conduct transportation planning.

FLEXIBLE FUNDING PROGRAM

Contact: Metropolitan or Regional Office

FHWA program funds can be transferred to FTA for transit projects, as discussed below.

Surface Transportation Program

The Surface Transportation Program (STP) (23 U.S.C. 133) provides the greatest flexibility in the use of funds. These funds may be used (as capital funding) for public transportation capital improvements, car and vanpool projects, fringe and corridor parking facilities, bicycle and pedestrian facilities, and intercity or intracity bus terminals and bus facilities. As funding for planning, these funds can be used for surface transportation planning activities, wetland mitigation, transit research and development, and environmental analysis. Other eligible projects under STP include transit safety improvements and most transportation control measures.

STP funds are distributed among various population and programmatic categories within a State. Some program funds are made available to metropolitan planning areas containing urbanized areas over 200,000 population; STP funds are also set aside to areas under 200,000 and 50,000 in population. The largest portion of STP funds may be used anywhere within the State to which they are apportioned.

Congestion Mitigation and Air Quality Improvement Program

The Congestion Mitigation and Air Quality Improvement Program (CMAQ) (23 U.S.C. 149) has the objective of improving the Nation's air quality and managing traffic congestion. CMAQ projects and programs are often innovative solutions to common mobility problems and are driven by Clean Air Act mandates to attain national ambient air quality standards. Eligible activities under CMAQ include transit system capital expansion and improvements that are projected to realize an increase in ridership; travel demand management strategies and shared ride services; and pedestrian and bicycle facilities and promotional activities that encourage bicycle

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commuting. Programs and projects are funded in air quality nonattainment and maintenance areas and are designed to reduce transportation-related emissions.

Funds are apportioned to States based on a formula that considers the severity of their air quality problems.

National Highway System

The National Highway System (NHS), established in 1995, provides funding for a wide range of transportation activities (23 U.S.C. 103(b)). Eligible transit projects under the NHS program include fringe and corridor parking facilities, bicycle and pedestrian facilities, carpool and vanpool projects, and public transportation facilities in NHS corridors, where they would be cost effective and improve the level of service on a particular NHS limited access facility.

NATIONAL RESEARCH AND TECHNOLOGY PROGRAM

Contact: Office of Research, Demonstration, & Innovation 202-366-4052

The National Research and Technology Program (49 U.S.C. 5314) addresses problems that are national in scope. It includes the development of innovative transit technologies such as bus rapid transit, integrating vehicle and intelligent transportation system technology, safety-enhancing commuter rail control systems, hybrid electric buses, and fuel-cell and battery-powered propulsion systems. It also includes fundamental data collection and analysis of transit industry performance, policy studies, transportation planning techniques, and development of policies designed to further transit-oriented land-use. Other emphasis areas are: lower-cost and environmentally friendly vehicles, labor-management relations, customer service quality, equitable access, innovations in planning and infrastructure development, professional development, and mobility management.

Funds are allocated on a discretionary basis.

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TRANSIT COOPERATIVE RESEARCH PROGRAM

Contact: Office of Research, Demonstration, & Innovation 202-366-4052

The Transit Cooperative Research Program (TCRP) (49 U.S.C. 5313) promotes operating effectiveness and efficiency by assisting the industry in developing and applying the latest in technology and operating techniques designed to improve mobility and accessibility. The needs of the transit workforce are being addressed through innovative research, education, and information exchange. TCRP products include new transit paradigms, transit industry best practices, new planning and management tools, and forums for the exchange of ideas. These products are being used to develop and equip a quality transit workforce with the resources necessary to meet the challenges and opportunities of newly developed and deployed technologies. [The Transportation Research Board \(TRB\)](#), which administers the TCRP, maintains a publications list and description of all TCRP projects on its [Web site](#).

Research problem statements are solicited annually from the transit community. TRB awards competitive contracts for research and synthesis studies of current best practices. The TCRP oversight and project selection committee selects the highest priority problems to be addressed and designates funds for conducting the research.

TCRP is sponsored by FTA and carried out under a three-way agreement among the National Academy of Sciences, acting through the Transportation Research Board; the Transit Development Corporation, the educational and research component of the American Public Transportation Association; and FTA. Funds are allocated by transit industry consensus through TRB.

UNIVERSITY TRANSPORTATION CENTERS PROGRAM

Contact: Office of Research, Demonstration, & Innovation 202-366-4052

Grants are allocated to non-profit institutions of higher learning to establish and operate university transportation centers (49 U.S.C. 5505). This program focuses on the transfer of knowledge relevant to national, state, and local issues, and builds professional capacity of the transportation workforce. The Centers address transportation management, research and development matters with special emphasis on increasing the number of highly skilled individuals entering the field of transportation. All centers are specified in law.

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The program funds basic and applied research as well as education programs that include multidisciplinary course work and participation in research. It also funds ongoing technology transfers that make research results available to potential users. The Federal share is 50 percent.

NATIONAL TRANSIT INSTITUTE

Contact: Office of Research, Demonstration, & Innovation 202-366-4052

The National Transit Institute (49 U.S.C. 5315) was established in 1992 at Rutgers, The State University of New Jersey, to provide training and education programs for the transit industry. The institute develops and teaches new methods and techniques for improving transit workforce performance and increasing productivity in the workplace. Courses are conducted at sites nationwide on a broad range of subjects, from advanced technology and multimodal planning to management development and training effectiveness. Transit Trainers Workshops are conducted annually to bring together trainers and human resources specialists from the industry to learn the latest techniques in training and to share training experiences on the job. Workshops and seminars are conducted to assist the transit industry in understanding and implementing advanced public transportation systems.

Courses cover recent developments, techniques, and procedures. Available courses include public transportation planning; management; environmental factors; acquisition and joint use of rights of way; engineering and architectural design; procurement strategies for mass transportation systems; turnkey approaches to delivering public transportation systems; new technologies; emission reduction technologies; ways to make public transportation accessible to individuals with disabilities; construction, construction management, insurance, and risk management; maintenance; contract administration; innovative finance; and workplace safety.

OVER-THE-ROAD BUS ACCESSIBILITY

Contact: Office of Program Management 202-366-4020

This program (TEA-21, Section 3038) provides funding for the incremental capital and training costs associated with meeting the requirements of the DOT over-the-road bus accessibility rule, issued September 24, 1998. Assistance is available to operators of over-the-road buses used substantially or exclusively in intercity, fixed route, over-the-road bus service as well as to operators of over-the-road buses in other services, including local commuter, charter,

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and tour service.

The Federal share may not exceed 50 percent of the project costs. Capital projects eligible for funding include adding lifts and other accessibility components to new vehicle purchases and purchasing lifts to retrofit existing vehicles. Eligible training costs include developing training materials or providing training for local providers of over-the-road bus services. This funding is separate from Section 5311 funding and is administered through a national competitive solicitation for applications from operators of over-the-road buses.

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GLOSSARY OF TRANSPORTATION TERMS

Americans with Disabilities Act (ADA) - 1990 federal act provides a framework and approach for ending discrimination in employment and access to services against persons with disabilities. The goals of the ADA are to assure that persons with disabilities have equality of opportunity, a chance to fully participate in society, are able to live independently, and can be economically self-sufficient.

Brokerages- Human service agencies that provide transportation to their clients coordinate schedules and rides with other agencies to maximize efficiency. For example, they may agree to transport clients of participating agencies who live near their own clients and have relatively close destinations.

Coordinated services - Human service agencies that own and operate vehicles work together to develop local plans, and may pool purchases of fuel and maintenance services. Coordinated services include **Brokerages** and **Consolidated Services**.

Consolidated services - Agencies with vehicles work together to form an independent entity to provide transit services. The participating agencies "give" their vehicles to the new entity and pay the new entity for transporting their clients. Consolidated services, the most advanced form of the cooperative model, may also transport the general public.

Cost-Sharing - A contractual arrangement whereby a local unit of government or other governmental body enters into an agreement to pay for part of a physical facility or a service; includes subscription transit service.

Demand-Response Service - A paratransit service in which the passenger either phones or hails the vehicle and shares the vehicle with other passengers (for example, taxi, jitney, dial-a-ride). Problems sometimes arise when a demand-response service is booked for the day the individual needs to travel or when people using the service are delayed getting into the vehicle which can throw everyone late.

Dial-A-Ride - A demand-responsive service in which the vehicle is requested by telephone and vehicle routing is determined as requests are received. Origin-to-destination service with some intermediate stops is offered. Dial-A-Ride is a version of the taxicab using larger vehicles for short-to-medium-distance trips in lower-density subregions.

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Deviated Fixed-Route Services: This is a mixture of fixed-route and demand-response. A vehicle makes scheduled stops and adheres to a schedule but can alter its course to accommodate a pre-scheduled request to go to a specific location. This is often used in less densely populated communities with fewer transit vehicles.

Fixed-Route Transit - A service that follows a specified route of travel with identified stops for passengers and an established schedule; regular-route transit.

FTA – Federal Transit Administration - FTA is one of 11 operating administrations within the U.S. Department of Transportation with over 500 employees located in Washington, DC and 10 regional offices across the nation. As authorized by the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users of 2005 (SAFETEA-LU), the FTA provides stewardship of combined formula and discretionary programs totaling more than \$10B to support a variety of locally planned, constructed, and operated public transportation systems throughout the United States. Transportation systems typically include buses, subways, light rail, commuter rail, streetcars, monorail, passenger ferry boats, inclined railways, or people movers

JARC - The Job Access and Reverse Commute (JARC) program was established to address the unique transportation challenges faced by welfare recipients and low-income persons seeking to obtain and maintain employment. Many new entry-level jobs are located in suburban areas, and low-income individuals have difficulty accessing these jobs from their inner city, urban, or rural neighborhoods. In addition, many entry level-jobs require working late at night or on weekends when conventional transit services are either reduced or non-existent. Finally, many employment related-trips are complex and involve multiple destinations including reaching childcare facilities or other services. States and public bodies are eligible designated recipients. Eligible sub recipients are private non-profit organizations, State or local governments, and operators of public transportation services including private operators of public transportation services.

Jitney - Auto, small van or bus operating along highly traveled thoroughfares without a fixed schedule of stops. Passengers hail the vehicle at any point along the route.

Metropolitan Planning Organization - Each Urbanized Area in the United States with a population of 50,000 or more is required by the Federal Highway Act of 1962 to establish a Metropolitan Planning Organization. MPOs are responsible for the continuing, cooperative and comprehensive transportation planning process for their particular

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Urbanized Area. Urbanized Areas are designated every ten years by the United States Census Bureau and are a reflection of urban growth, not political boundaries.

Mobility - The ability of a person or people to travel from one place to another.

New Freedom Initiative - Announced by President George W. Bush on February 1, 2001, the New Freedom Initiative (NFI) is part of a nationwide effort to remove barriers to community living for the more than 54 million Americans with disabilities, some 20 percent of the U.S. population. Almost half of these individuals have a severe disability affecting their ability to see, hear, walk, or perform other basic functions of life. In addition, there are more than 25 million family caregivers and millions more who provide aid and assistance to people with disabilities. The NFI was enacted in order to address inequities that persisted more than a decade after the Americans with Disabilities Act (ADA) made it a violation of federal law to discriminate against a person with a disability. The New Freedom Initiative is a comprehensive plan that represents an important step in working to ensure that all Americans have the opportunity to learn and develop skills, engage in productive work, make choices about their daily lives, and participate fully in community life. The NFI's goals are to: 1. Increase access to helpful technologies. 2. Expand educational opportunities. 3. Promote home ownership. 4. Integrate people with disabilities into the workforce. 5. Expand transportation options. 6. Promote full access to community life and improved access to health care.

NET – Non-Emergency Transportation to medical appointments.

Non Emergency Transportation - The Alabama Medicaid Agency's Non-Emergency Transportation (NET) program helps eligible recipients pay for rides to doctors' offices, hospitals and other medical facilities when the service is also covered by Medicaid. This ride must be scheduled ahead of time.

Paratransit Services - Transit service that provides generally more flexible and personalized service regular-route transit, using a variety of vehicles, such as large and small buses, vans, cars and taxis. Paratransit can serve a particular population, such as people with disabilities, or can be assigned to serve the general population. Paratransit is frequently provided in less densely populated areas, and used at times and in areas where trip demands are less concentrated, such as during weekends and evenings in urban settings. Paratransit services are of several types:

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- Ridesharing - Car and van pooling intended primarily to serve the work trip.
- Demand-Response - This is any type of public transportation involving flexibly scheduled service that is deployed upon a person's request for a trip. There are three types of demand response:
- Dial-A-Ride Services - The best known and most common type of paratransit, involving advance request pickup and drop-off at desired or designated destinations.
- Dial-a-ride may deploy vans, small buses or shared-ride taxis.
- Cycled Services - A zonal demand-response service in which the vehicles are scheduled to arrive and leave a major activity center on a regular basis; and in between scheduled stops, passengers are picked up and dropped off at their doors.
- Flexible Fixed-Route or Deviation Services - Either point deviation or route deviation where vehicles stop at specific locations on a regular schedule but do not have to follow a set route between the stops. They can deviate from the route to pick up or drop off passengers upon request.

Park and Ride - An arrangement whereby people can drive an automobile to a transit hub, transfer station or terminal, park in the designated lot, and use a transit vehicle for their ultimate destinations.

Peak Period - The time between 6:30 and 9:00 a.m. and between 3:30 and 6:00 p.m. on a weekday, when traffic is usually heavy.

Regular-Route Transit Service - A transit service that operates on a predetermined, fixed route and schedule. The types of vehicles used in regular-route service are generally large buses or small buses. Regular-route service is usually classified as four types:

- Local Service - Buses make frequent pickups and drop-offs, stopping at almost every street corner.
- Urban Local - Buses operate primarily in central cities and include regular-route radial service (routes start or end in one or both of the two major downtowns); cross-town (often providing connecting links between radial routes); and limited stop (buses make limited stops along a route or "skip stops," achieving faster service to selected destinations).
- Suburban Locals - Buses operate in suburban environments, many times as suburban circulators, and include regular-route cross towns (often as feeder routes to radial services) and Para transit services.

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- **Express** - Buses operate nonstop on highways or dedicated transit ways for at least four miles and include peak only and all-day express. Express routes provide travel times competitive with driving in an automobile. Most express routes operate longer distances (8-25 miles) and during peak times, and are destined to and from one of the two major downtowns.

Ridesharing - A Para transit service with two or more persons in the vehicle consisting usually a prearranged car pool, van pool or subscription bus.

SAFETEA-LU – Enacted in 2005, the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users is known as SAFETEA-LU. It promotes more efficient and effective Federal surface transportation programs by focusing on transportation issues of national significance, while giving State and local transportation decision makers more flexibility for solving transportation problems in their communities.

Section 5310 Program – A rural transportation program which provides grants to assist with purchasing vehicles to transport the elderly and/or individuals with disabilities. In Alabama interested agencies should contact the Alabama Department of Transportation.

Subscription Service - A transit service operating on a daily basis, under contract, to serve a specific entity or a special need, such as work trips to an employment location. Such service may employ a van, fixed-route transit or school bus type of vehicle.

United We Ride –an interagency Federal national initiative that supports States and their localities in developing coordinated human service delivery systems. In addition to State coordination grants, United We Ride provides State and local agencies a transportation-coordination and planning self-assessment tool, help along the way, technical assistance, and other resources to help their communities succeed.

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TRAVEL TRAINING RESOURCES

Travel training is intensive instruction specifically tailored to a person's individual abilities, challenges, and travel needs or wishes. It is considered to be a short term situation at the end of which the "student" will be able to travel safely and independently on public transportation. Specially trained personnel provide the travel training usually on a one-to-one basis.

The Easter Seals Project ACTION has a whole section of its website dedicated to the practice of travel training. There are numerous resources available at low or no cost. Information is listed below:

http://projectaction.easterseals.com/site/PageServer?pagename=ESPA_travel_training

1. [Introduction to Travel Training Course](#) -- ESPA is pleased to provide a free training initiative to increase the skills, knowledge and abilities of travel training professionals.
2. [Join our online travel training community](#) -- ESPA presents a Global Travel Training Community, providing a forum for members to pose questions, share answers, ideas and actual resources, discuss issues -- and much more.
3. [Visit our Store for free, online publications and curricula](#) -- Order actual reports and products on CD-ROM free of charge, or download directly from the Store:
 - o [Competencies for the Practice of Travel Instruction and Travel Training](#)
 - o [Travel Training for Student Success: The Route to Achieving Post-Secondary Student Outcomes](#)
 - o [Public Transportation: The Route to Freedom A Transportation Education Program for Students with Disabilities in Grades 8-12](#)
 - o [Buses and Trains for Everyone](#)
 - o [You Can Ride](#)

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Ride Wise is a travel training program in Oregon.* They provide at least four different training options:

- **One-on-one travel training** is short-term, practical and individualized instruction to teach older adults and people with disabilities to travel safely and independently using public transportation.
- **Group travel training** is available for people receiving support through transition programs, older adult residential facilities, community centers and more. These outings are designed to encourage the use of public transportation by choosing a familiar destination. The training is designed to be in a social, relaxed environment for customers to “learn the ropes.”
- **Riders Club trips** are designed to give individuals more opportunities to become comfortable with the public transit system by creating fun adventures that include riding fixed route to and from the destination. Activity directors at residential facilities and senior centers coordinate these regularly scheduled trips.
- **For people new to a mobility device**, the vehicle familiarization service is designed for individuals who need assistance and practical experience boarding TriMet buses and MAX cars. This training takes place when the vehicles are not in service.

The Rider’s Voice at <http://theridersvoice.org/> is an online book where individuals who have participated in travel training at the Ride Wise Program share their thoughts on how the training has enhanced their lives. You may read the book or listen to it. Listening to it is great because it is in “the rider’s voice.”

This is a MUST SEE: http://www.rideconnection.org/ride/LinkClick.aspx?fileticket=dwrbjbCP7_o%3d&tabid=69 this is a book produced by Ride Wise which gives details about how to go about providing travel training.

*All information was taken from their website at: <http://www.rideconnection.org/ride/Services/RideWise.aspx>

ADDITIONAL RESOURCES

[Association of Travel Instruction \(ATI\)](#) -- a national professional association which exists to develop the relatively new professions of travel training instructor and travel trainer for seniors and persons with disabilities, other than those with blindness. The goal of ATI is to serve the practitioners who teach persons with disabilities and seniors to use public transit safely and independently.

In 2008, ESPA hosted [“Securing Funding for a New Travel Training Program”](#) as part of a series of free distance learning events. In this session, Sarah Green of The Rapid and Frances Rankos of Pierce Transit discussed steps a transit agency can take to secure funding for a new travel training program.

Alabama Department of Mental Health Office of Advocacy Services

Individuals needing a ride for dialysis, radiation or other medical appointments should contact the Medicaid NET program at 1-800-362-1504.

GENERAL TRAVEL TRAINING TIPS

These tips were shared in an online training course sponsored by Easter Seals on September 28-29, 2010.

- Meet with the individual at a location where he/she feels comfortable.
- Begin where the individual is. Assess needs, wishes and current capabilities.
- Also assess the individual's current knowledge of his/her transportation options.
- Ask the individual what his/her goal is regarding learning to travel.
- Make sure not to insult the individual by asking questions which may wound their dignity.
- Treat adults as adults.
- Determine if the individual has any "natural supports" such as family or friends who might be able to reinforce the training.
- Take time to operationally define each small step to the individual's goal and assess the individual's capability of completing that step. Example: Is the individual able to successfully cross the street to get to the bus stop? (This takes into account the person's cognitive ability and physical mobility.)
- Help the individual determine what he/she can do about any barriers to his/her travel.
- Recognize, acknowledge and address any fears.
- Do not inadvertently instill new fears by expressing what frightens you about their situation.
- Encourage safety at all times while traveling. Help the individual learn the safe way to ride.
- Begin with short travel to promote confidence and give success.
- Take time to explain all aspects of the travel in terms that the individual can understand.
- Discover the individual's motivation and use it to help the individual succeed.
- Tailor the training to the individual's strengths.
- Make clear that the goal is for the individual to one day be able to travel to the location they have selected alone. This helps keep the individual from viewing the trainer as his/her personal travel buddy.

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Resources Used:

- The **Alabama Department of Transportation (ALDOT)** - ALTRAN website at <http://aldotgis.dot.state.al.us/altrans/default.aspx> James Our special thanks to Joe Nix, Senior Transportation Planner and James Giles, Transportation Planner at ALDOT.
- **211 Connects Alabama** <http://211connectsalabama.org/> sponsored by the United Way.
- The **Alabama Department of Senior Services (ADSS)** Alabama Connects <http://www.alabamaconnect.gov/>
- The **Minnesota Department of Transportation** has a glossary of transportation terms on its website. We cut and pasted some of the definitions from that site and added to them. <http://www.dot.state.mn.us/information/glossary.html>
- The **Federal Transportation Administration** - Descriptions of Major Assistance Programs http://www.fta.dot.gov/about_FTA.html
- **Wikipedia**, the free encyclopedia. The small maps with the counties highlighted are from this website. http://en.wikipedia.org/wiki/List_of_counties_in_Alabama These maps were selected because when using this manual on line, the user can click on the map and obtain information on the county highlighted. This feature is informative and entertaining.
- The **Easter Seals** sponsored training sessions of "How to Find a Ride" and "*What is travel training and why should I know about it?*" ncst@easterseals.com
- **Ride Wise** - a travel training program in Oregon. <http://www.rideconnection.org/ride/Services/RideWise.aspx>
- Our thanks to all of the individuals who provided information to us over the telephone about their transportation services or told us about resources with which they were familiar.